

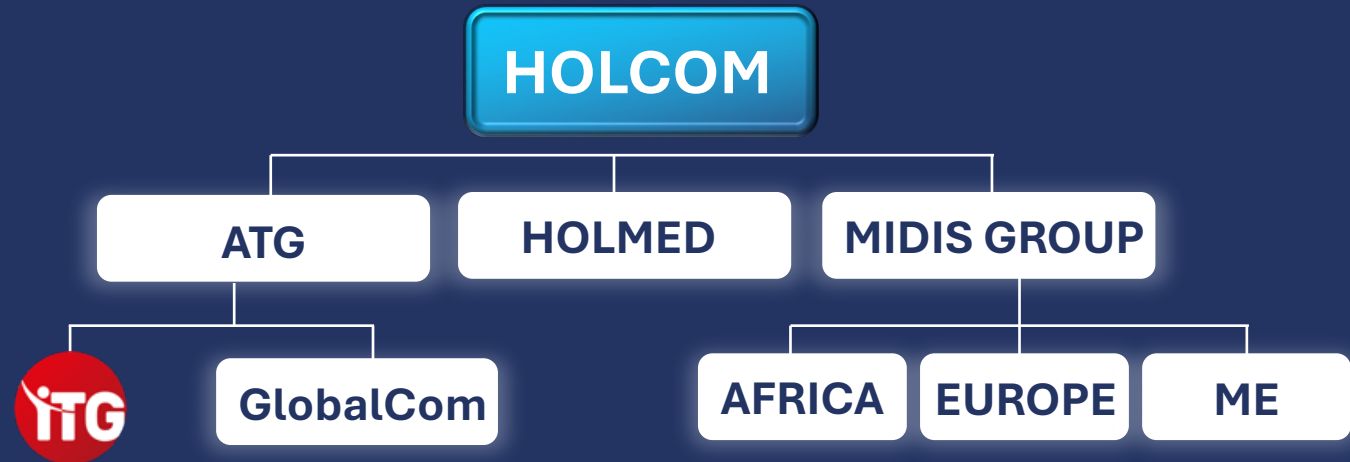
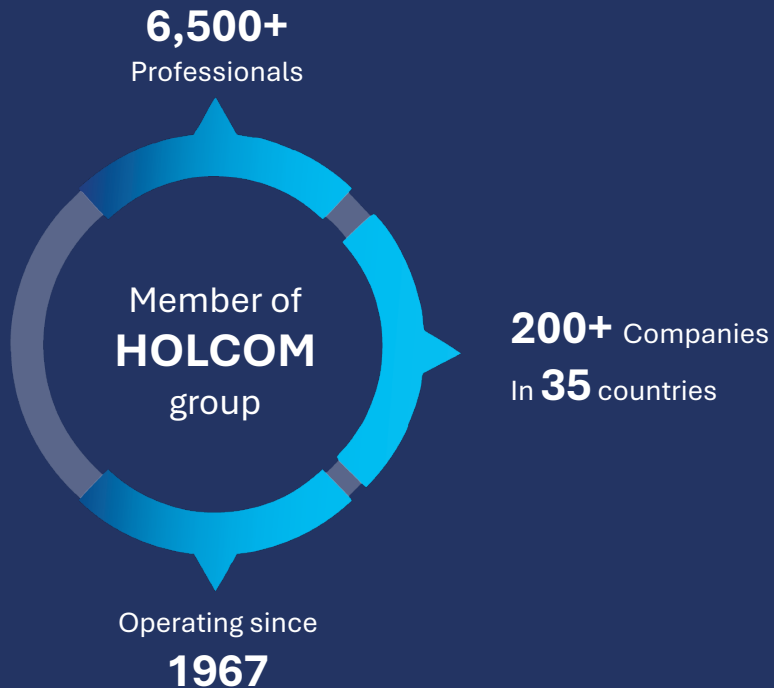


CORPORATE PROFILE 2026

Imad Habchi
General Manager

OUR GROUP

- Established in **1995**
- Head Office in **Beirut-Lebanon | Dubai | soon in Amman**
- Operating in **Levant and Middle East Region**
- Number of Staff: **43 persons**
- An ITG Holding Affiliate



France & Africa | Other ME

3%

Lebanon

27%

Central & East Europe

18%

Gulf & Saudi Arabia

52%

OUR AFFILIATES

Software & Solutions

AMIST

BRITGE

IMS

ITB

KLAREO

MDSL

PRIMEWARE

Enterprise & Services

ABSEGA

CORRUS

COPYTECH
SMART BUSINESS SOLUTIONS

**Crystal
Networks**

MIDWARE
data systems

TELESUPPORT
International

Site & Power

ECOSYS

MES
Mideast Energy Solutions

MPS
Mideast Power Systems

Distribution & Retail

460estore

PCDealNet

X-TREME
LOGISTICS

INTERNATIONAL PRESENCE



IMS TEAM



OUR SOLUTIONS



1



Banking Solutions

2



System Software

3



Custom Development



WHO ARE WE?



TEMENOS

Certified Solution Provider
in the MENA region

IMS operated and supported the world's leading core banking system, Temenos Transact, which has served the MENA region for over 5 years

A prominent solution specialist for various industries, providing state of the art, powerful, scalable solutions based on the customer needs and ambitions



STRENGTHS



Over **two decades** of experience in **implementations and upgrades**, as well as **Islamic banking expertise**



Expertise extends beyond the **Temenos Transact Modular Platform to First Level Support and Performance Enhancement.** (Arabic, English, and French speaking Temenos Transact Business and Technical Resources)



Selected for the ability to perform **successfully & positively** in the context of **large projects**. Based on a proven track record & **extensive experience** in handling all aspects of an **implementation / upgrade**. Includes accurate **planning** and **project management**, **technical know-how**, and **effective teamwork**



Our Expertise in **Temenos Transact Modular Platform** can help the bank to streamline **upgrade/implementation** projects to **save time** and have a **greater ROI**



Strong Presence in **Middle East & North Africa**



TEMENOS SERVICES



IMPLEMENTATION & UPGRADE

Implementation and
upgrade services on
Temenos products with
the latest releases



SUPPORT SERVICES

- First Level
- Support/SLA Contract
Resource outsourcing



TESTING SERVICES

Performance and
functional testing



TEMENOS TRANSACT IMPLEMENTATION SERVICES



BUSINESS

- Accounts
- Deposits
- Arrangement Architecture
- General Ledger & Accounting
- Lending
- Limits and collateral
- Full Islamic Products
- Payments (TPH)
- Portfolio Management
- Reconciliation
- CRM
- Securities
- Treasury
- Trade Banking
- Audit & Security
- BI Application/Insight
- KONY



TECHNICAL

- Versions, Routines, Enquiries
- Restful APIs
- Web services
- Design and Architecture (Applications servers, queues, database)
- TAFC & TAFJ
- Connectors & Interface
- Migration Strategy and Implementation
- Customizations Upgrade





STEP UPGRADE METHODOLOGY



7 STEP UPGRADE METHODOLOGY

ANALYZE & PREPARE



1

- Initial Project Plan
- Determine Temenos Transact Upgrade Requirements
- Determine Priorities
- Determine Other Upgrade & Project Requirements
- Comply with Pre-requisites

PLAN



2

- Set Project Objectives & Scope
- Prepare Project Charter
- Prepare Conceptual Test Plan
- Prepare Detailed Upgrade Plan & Timetable
- Prepare Back-out Plan
- Agree & Sign-off Planning

DESIGN



3

- Prepare Documentation Templates
- Prepare Functional Specification
- Training Schedule
- Documentation & Change Control
- Agree & Sign-off

BUILD (&TEST)



4

- Identify Environment Build needs
- Run upgrade process
- Solution Design / Build / Testing & Bug Fixing
- Formal - System Integration Testing
- Deliver New System - Validate Environment



7 STEP UPGRADE METHODOLOGY

TEST-UAT



5

- Key UAT Resource Training
- UAT Environment Establishment
- UAT Test Cases Preparation
- UAT onsite support / execution
- Validate UAT Results / Sign-Off

TRAINING & DOCUMENT



6

- Key User Training
- Review and update processes & procedures
- Handover

RUN



7

- Go Live
- Post Live Support
- Project Audit & Quality Control
- Client Satisfaction Survey
- Closing Report



ENGAGEMENT BANKING PLATFORM



Delivering unified digital banking experiences across every customer touchpoint.



**Omnichannel
Banking
Experiences**



**Mobile & Web
Banking**



**Digital Customer
Onboarding**



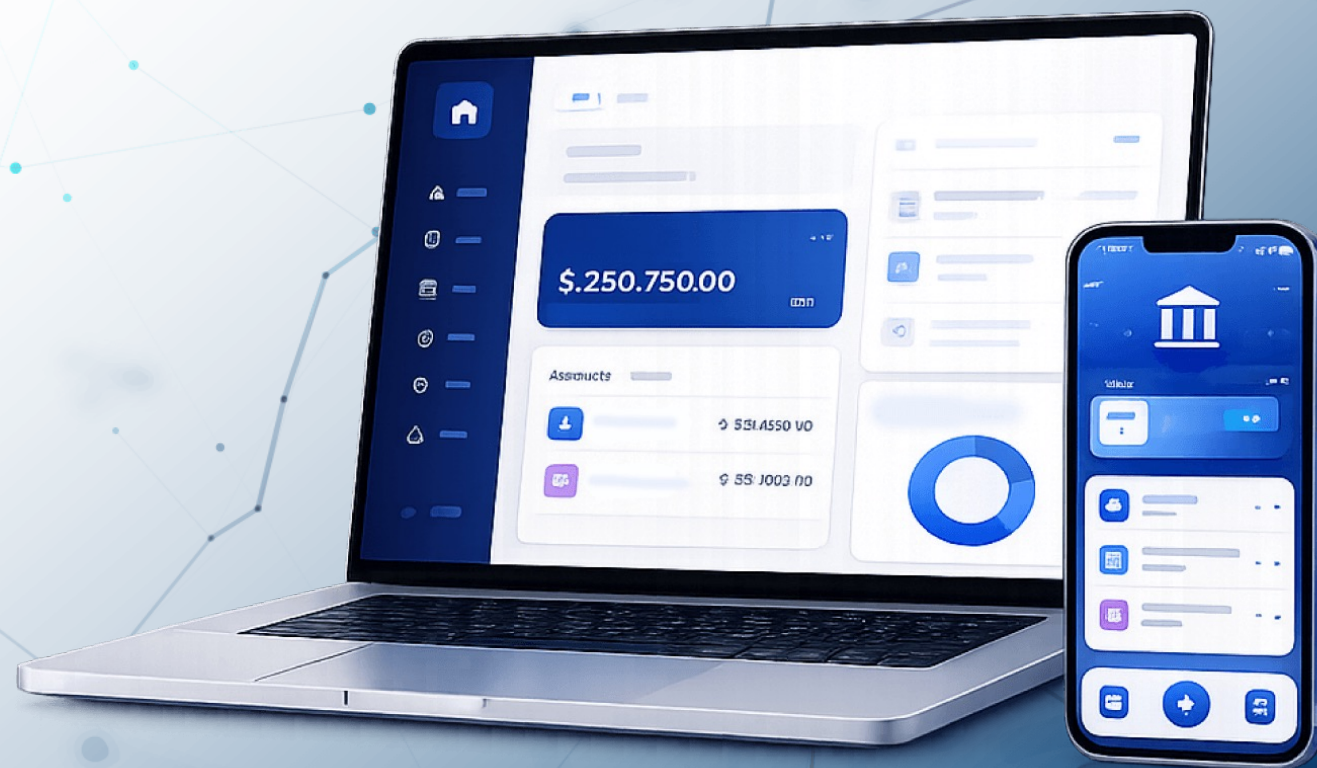
**Customer Journey
Orchestration**



**AI-Powered
Customer
Engagement**



**API-First
Integration
Architecture**



Modernizing customer interactions through integrated and personalized digital experiences.



DRIVING DIGITAL BANKING TRANSFORMATION



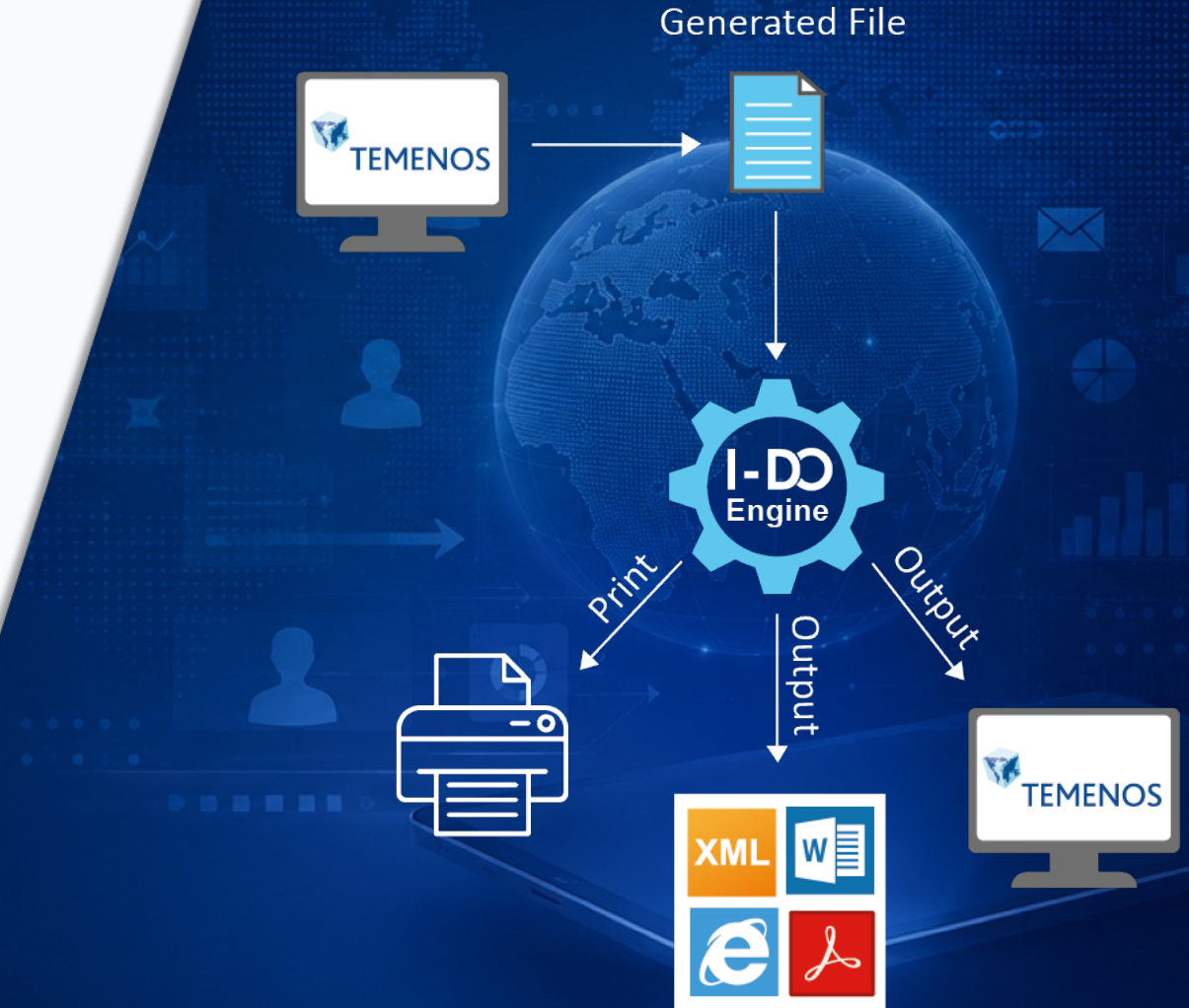
OUR SOLUTION

I-DO

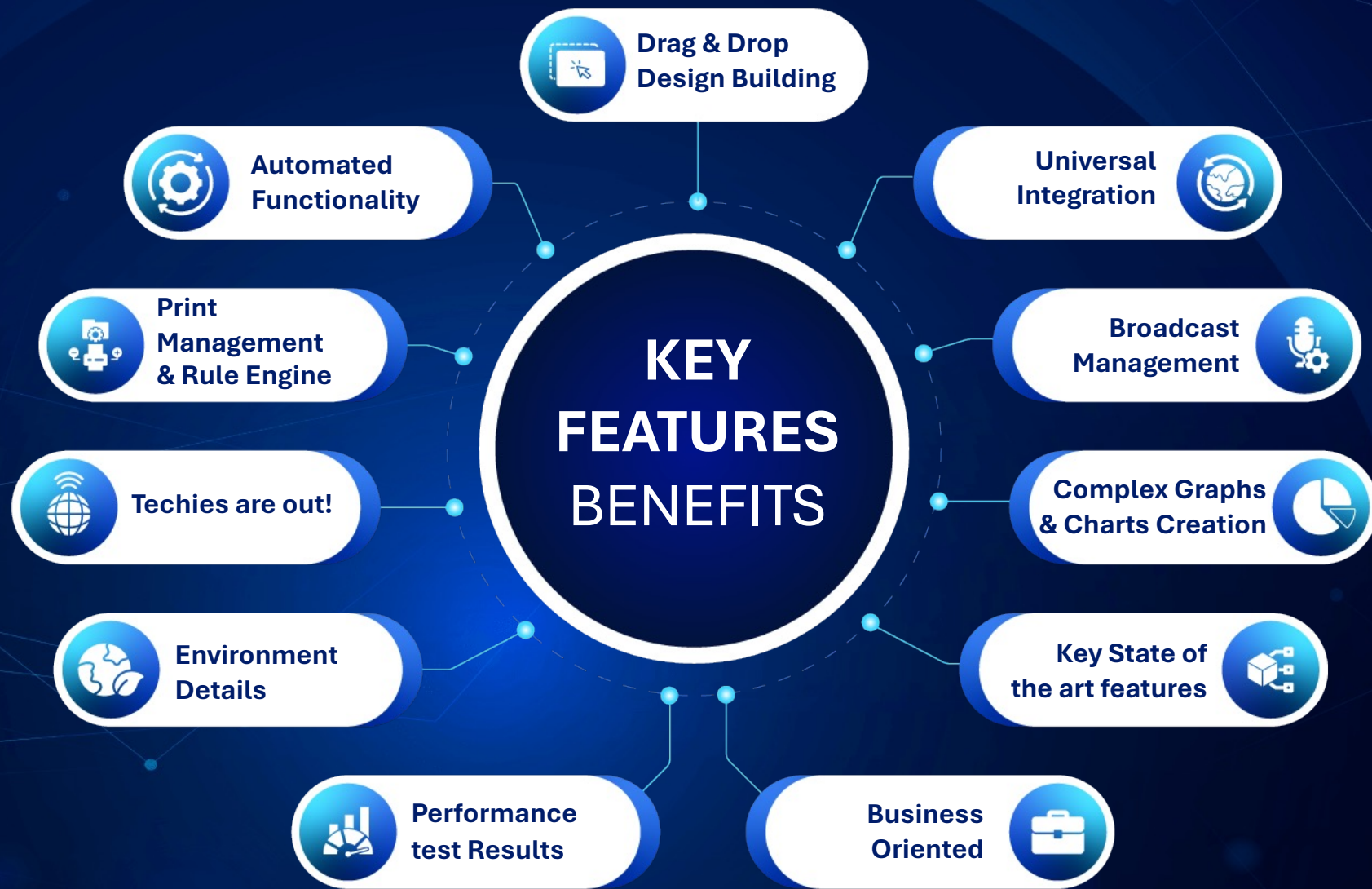
IDO (Integrated Data Output) is a cutting-edge reporting tool developed by IMS.

IMS teams up with Windward, a provider of template design tools, and leading reporting engine.

I-DO provides the user with the capability of designing, formatting, editing as well as generating reports and templates quickly and easily, interfacing with Microsoft Word, Excel and PowerPoint.



I-DO



OUR PARTNERS



Backbase





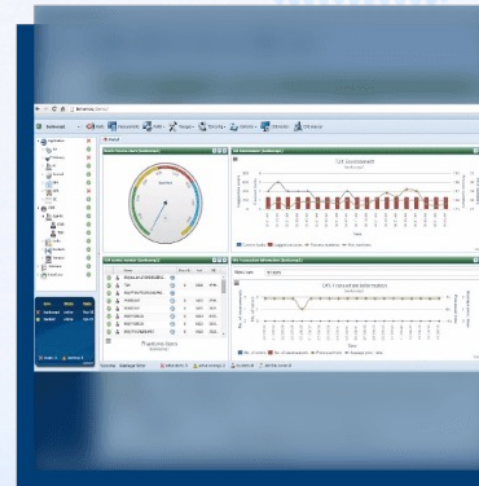
An Intelligent IT Operation Tool with Ultimate Monitoring, Management and Automation Features for Core Banking Systems.



Designed to complement Temenos core banking systems while addressing IT challenges faced by financial institutions.



It ensures high availability of core banking services, business continuity and the achievement of service-level objectives.



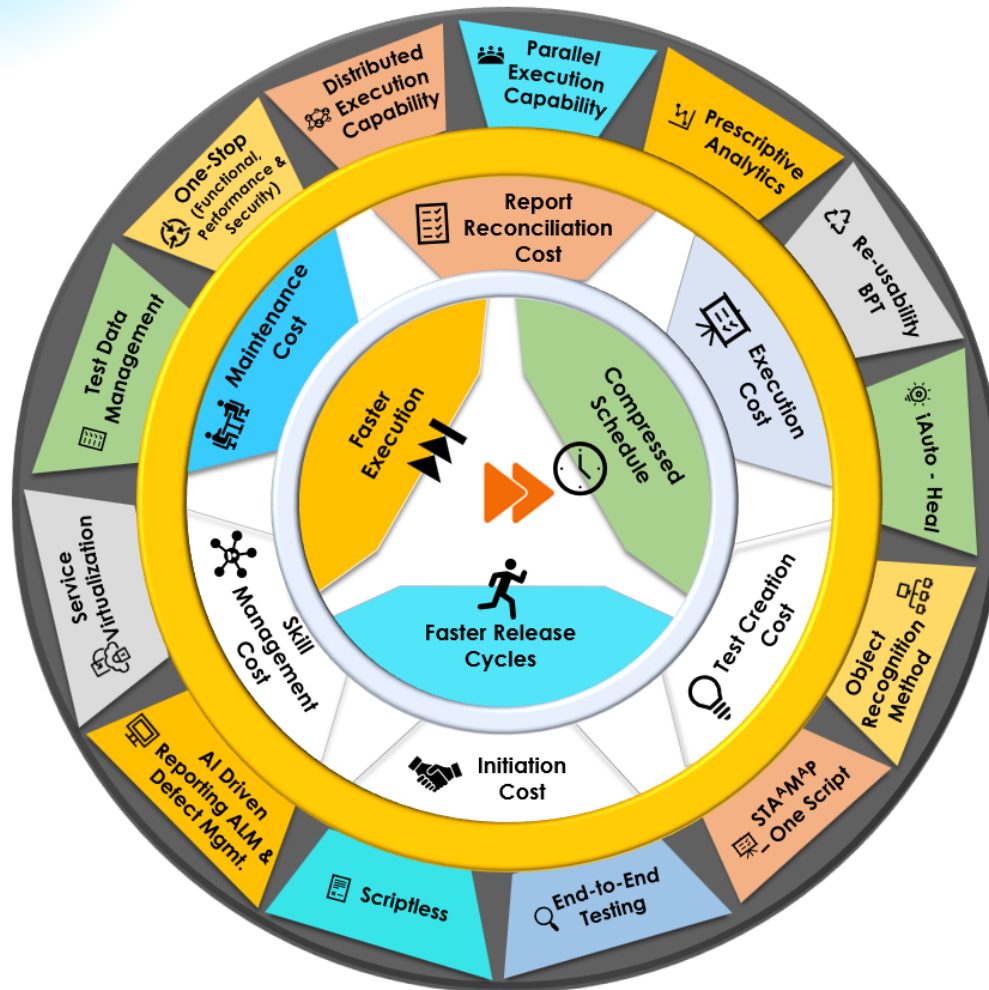
TestMagic



TestMagic has been named in Gartner Report for Critical Capabilities for Application Testing Services Worldwide. Single Test automation platform across multiple access points (STAAMAP) and heterogenous technology stack. Uses the power of Artificial Intelligence, Machine Learning and Predictive Analytics.



FEATURES & IMPACT ON TCO



CREATION

60%

PRODUCTIVITY



EXECUTION

40%

PRODUCTIVITY

PROGRESS &
REGISTRATION
TESTING



MAINTENANCE

60%

EFFORT

TEST AUTOMATION



RoboMagic



RoboMagic™

An Enterprise Automation Platform

Process Automation is an ideal blend of automation and artificial intelligence (result of million hours of learning and testing). Hence its maturity has been shaped to perfection in varied and complex client environments.





RoboMagic™

**Robotic Process
Automation (RPA)**

RoboMagic™ RPA capability can be applied to the rule-based and knowledge based tasks across human resources, Finance and Accounting, Procurement, SCM and Legal Processes to Automate every function and job across the business process management (BPM). It captures and normalizes incoming information no matter the source – paper, e-mail, attachments, fax, EDI and XML.

RoboMagic™ RPA solution can integrate with any line-of-business or ERP system (SAP, Oracle ebusiness Suite, PeopleSoft, Lawson, JD Edwards, Microsoft Dynamics, Infor, Workday). This integration will enhance your existing software investment in ERP and infrastructure and will guarantee accountability throughout your organization.

Below are the three key characteristics fulfilled by any application can be automated under RPA

- ✓ The actions are consistent, with the same step being performed repeatedly.
- ✓ It is template driven, with data being entered into specific fields in a repetitive manner.
- ✓ It is rule-based, to allow decision flows to alter dynamically.



Thus, some application examples for RPA is given below:



Finance

Account Closure and Opening
Account Audit Request
Claims Processing
Cards Activations
Fraud Claim Discovery



Supply Chain

- Order Management
- Material Requirement Planning Systems
- Energy Consumptions & Procurements
- Payments Protection Measures
- Invoice Processing & PO Requisition



IT

- Password Resetting
- System Maintenance
- Data Cleansing
- Data Analytics
- System Reconciliations



People Management

- Timesheet Administration
- Job Role Change
- Amendment of Address Details
- On and Off Boarding Procedures
- Payroll

Eliminates **80% to 95%** of data entry, Reduce Average handling time (AHT), mean time to repair (MTTR) and overnight batch window and turnaround time.



OUR SERVICES

Project Management

Requirement
Gathering

Installation & Configuration

Customized
Training

Business & Product Consultancy

Software
Customization and
Development

Product Integration

Automation of Data
Migration

Assistance in Solutions Testing



SOME OF OUR REFERENCE CUSTOMERS

FINANCIAL INSTITUTIONS

Bank Audi

**BANQUE
LIBANO-FRANÇAISE**
A partner for your ambitions

CEDRUS
INVEST BANK S.A.L

FinaBank

SARADARBANK

bcn
بنك الائتمانات الوطني ش.م.ل.
Banque de Crédit National S.A.L.

CEDRUS BANK

بنك الإسكان
Housing Bank

**BANQUE
BEMO**

SGBL

**الوطني
NBK**

CIIB
Commercial International Bank





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