

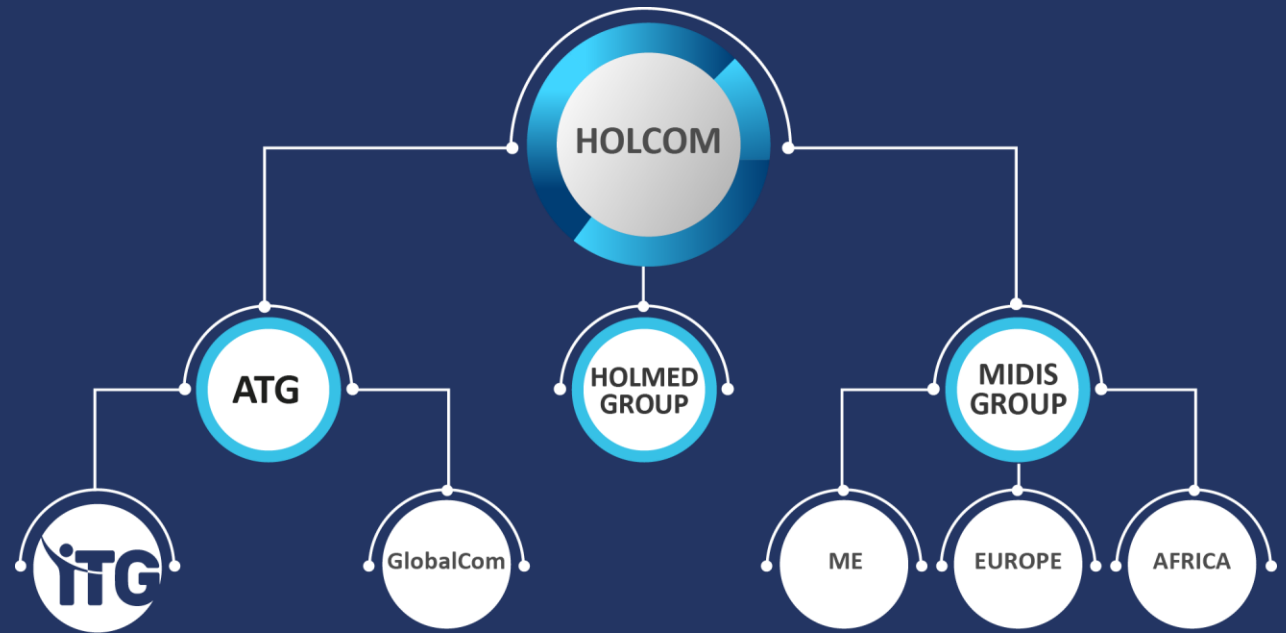
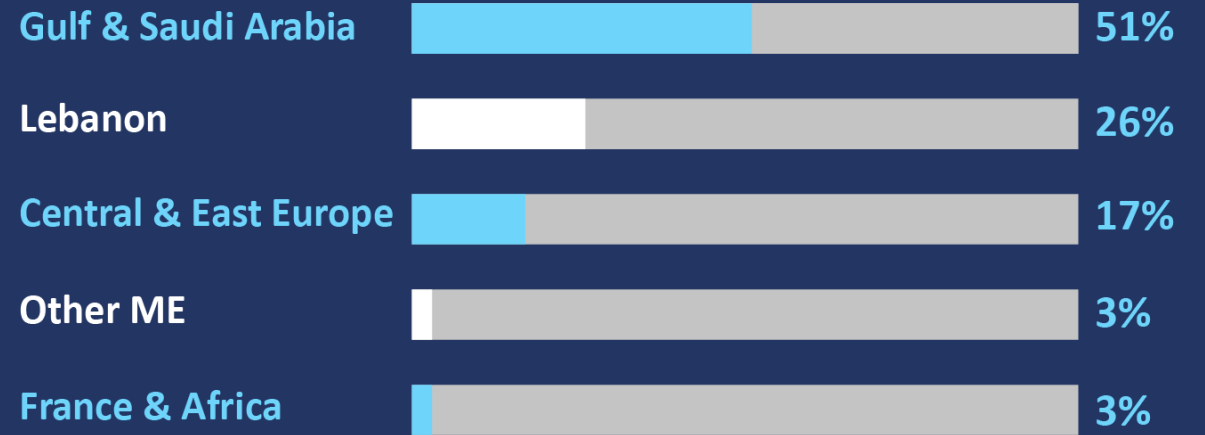
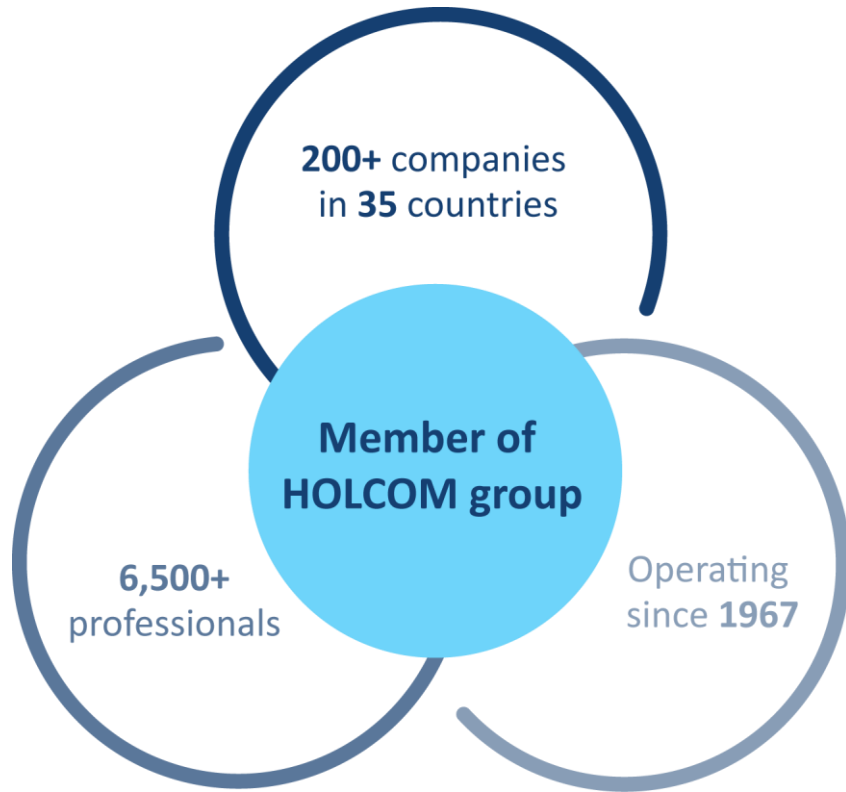


CORPORATE PROFILE 2026

Imad Habchi
General Manager



OUR ROOTS



OUR AFFILIATES

Software & Solutions

AMIST

BRITGE

IMS

ITB

KLAREO

MDSL

PRIMEWARE

Enterprise & Services

ABSEGA

CORRUS

COPYTECH
SMART BUSINESS SOLUTIONS

Crystal
Networks

MIDWARE
data systems

TELESUPPORT
International

Site & Power

ECOSYS

MES
Mideast Energy Solutions

MPS
Mideast Power Systems

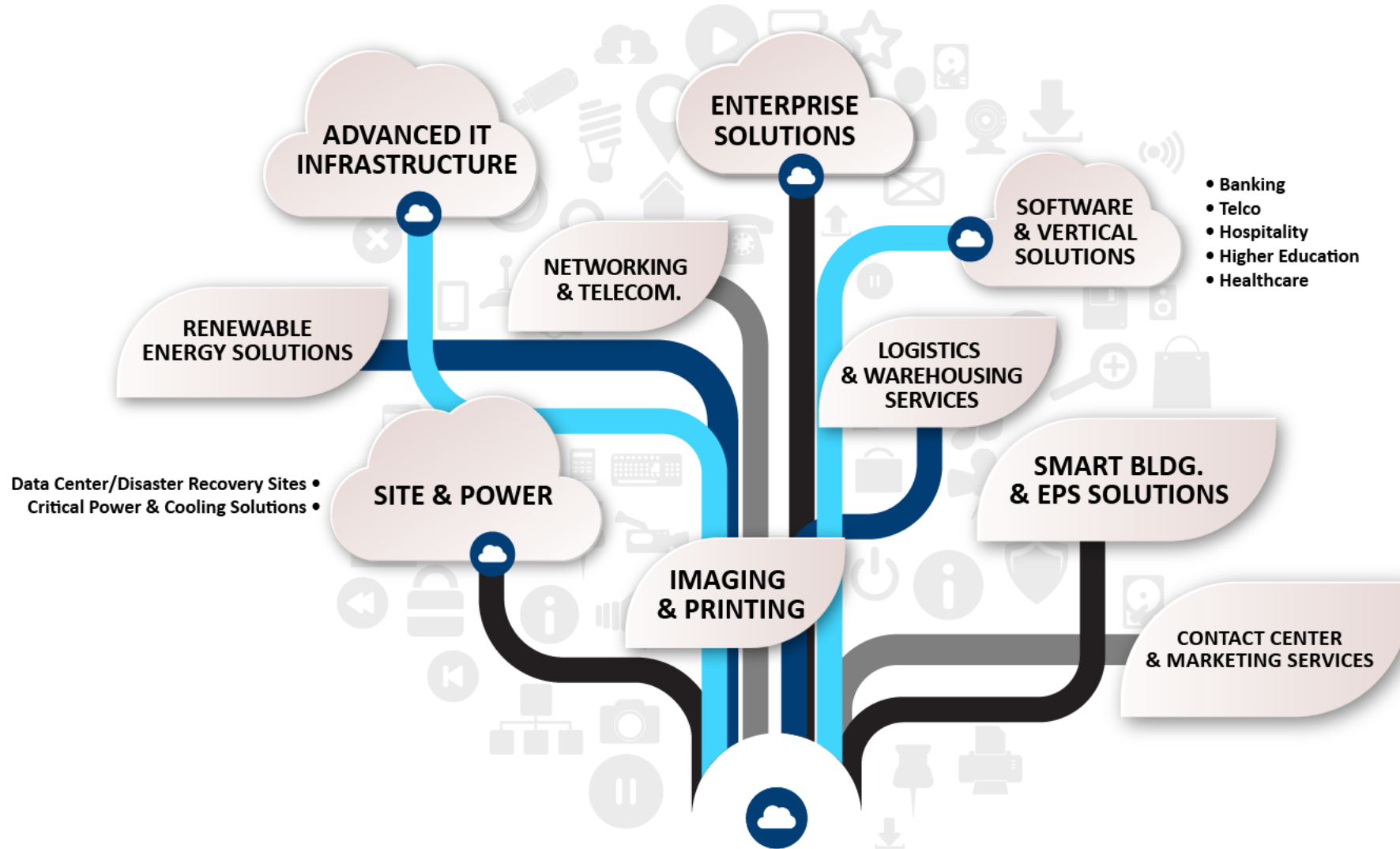
Distribution & Retail

460estore
An ITG Company

PCDealNet

X-TREME
LOGISTICS

OUR SOLUTIONS TREE

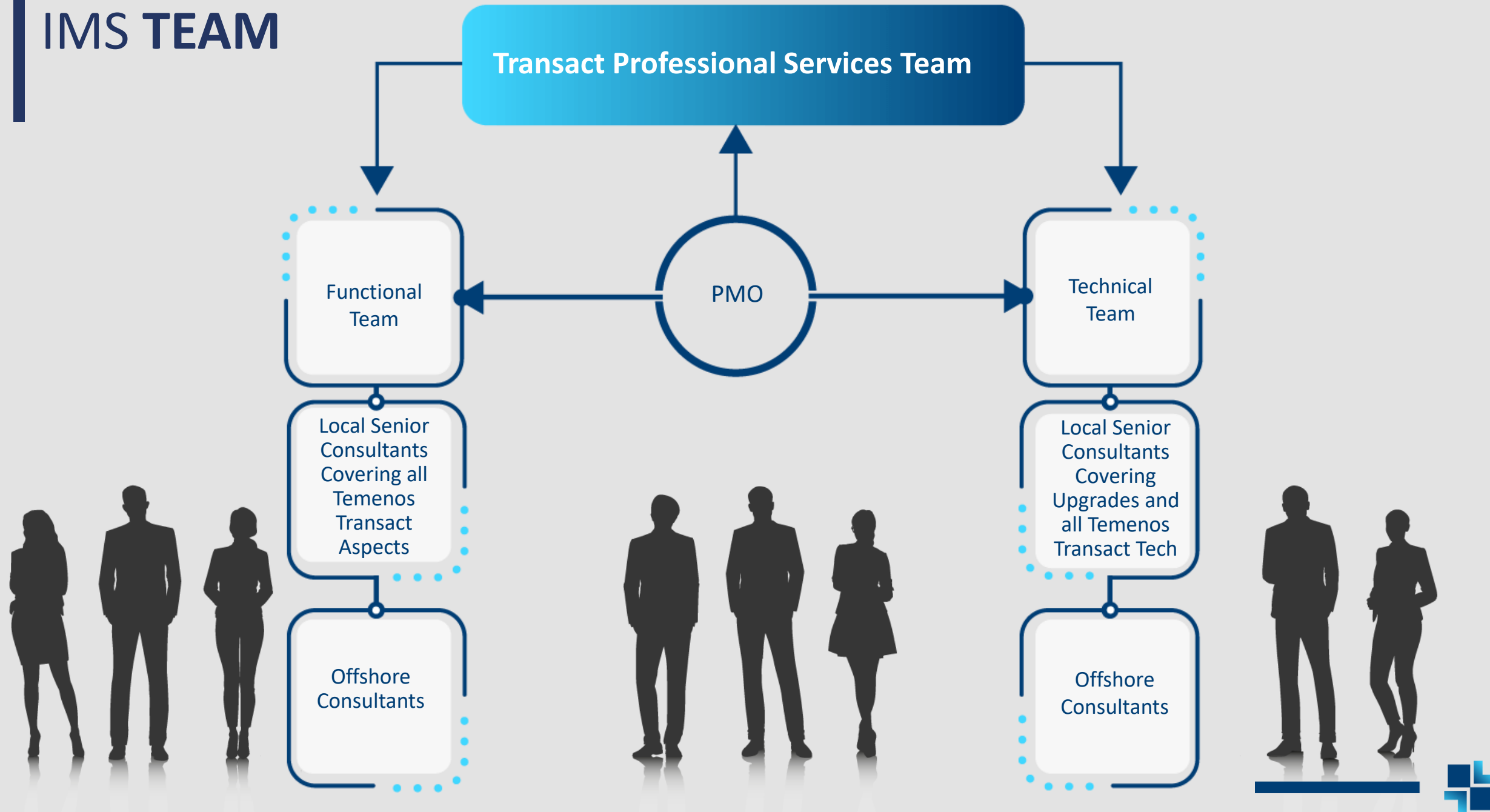


Also available as a CLOUD-based service

INTERNATIONAL PRESENCE



IMS TEAM



OUR SOLUTIONS



WHO ARE WE?



TEMENOS

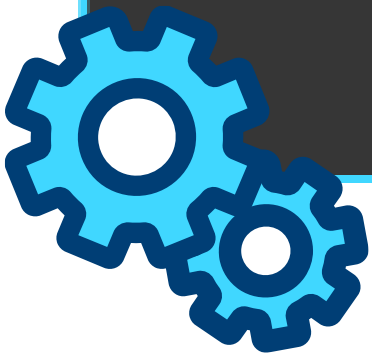
Certified Solution Provider
in the MENA region

IMS operated and supported the world's leading core banking system, Temenos Transact, which has served the MENA region for over 5 years

A prominent solution specialist for various industries, providing state of the art, powerful, scalable solutions based on the customer needs and ambitions



STRENGTHS




Over **two decades** of experience in **implementations and upgrades**, as well as **Islamic banking expertise**.

Expertise extends beyond the **Temenos Transact Modular Platform to First Level Support and Performance Enhancement**. (Arabic, English, and French speaking Temenos Transact Business and Technical Resources)

Selected for the ability to perform **successfully and positively** in the context of **large projects**. Based on a proven track record and **extensive experience** in handling all aspects of an **implementation / upgrade**. Includes accurate **planning and project management, technical know-how, and effective teamwork**.

Our Expertise in **Temenos Transact Modular Platform** can help the bank to streamline **upgrade/implementation** projects to **save time** and have a **greater ROI**.



Strong Presence in **Middle East & North Africa**

TEMENOS SERVICES

IMPLEMENTATION & UPGRADE

Implementation and upgrade services on Temenos products with the latest releases

SUPPORT SERVICES

- First Level
- Support/SLA Contract Resource outsourcing

TESTING SERVICES

Performance and Functional testing



TEMENOS TRANSACT IMPLEMENTATION SERVICES

BUSINESS

- Accounts
- Deposits
- Arrangement Architecture
- General Ledger & Accounting
- Lending
- Limits and collateral
- Full Islamic Products
- Payments (TPH)
- Portfolio Management
- Reconciliation
- CRM
- Securities
- Treasury
- Trade Banking
- Audit & Security
- BI Application/Insight
- KONY

TECHNICAL

- Versions, Routines, Enquiries
- Restful APIs
- Web services
- Design and Architecture (Applications servers, queues, database)
- TAFC & TAFJ
- Connectors & Interface
- Migration Strategy and Implementation
- Customizations Upgrade



7 STEP UPGRADE METHODOLOGY



- Initial Project Plan
- Determine Temenos Transact Upgrade Requirements
- Determine Priorities
- Determine Other Upgrade & Project Requirements
- Comply with Pre-requisites

- Set Project Objectives & Scope
- Prepare Project Charter
- Prepare Conceptual Test Plan
- Prepare Detailed Upgrade Plan & Timetable
- Prepare Back-out Plan
- Agree & Sign-off Planning

- Prepare Documentation Templates
- Prepare Functional Specification
- Training Schedule
- Documentation & Change Control
- Agree & Sign-off

- Identify Environment Build needs
- Run upgrade process
- Solution Design / Build / Testing & Bug Fixing
- Formal - System Integration Testing
- Deliver New System - Validate Environment

- Key UAT Resource Training
- UAT Environment Establishment
- UAT Test Cases Preparation
- UAT onsite support / execution
- Validate UAT Results / Sign-Off

- Key User Training
- Review and update processes & procedures
- Handover

- Go Live
- Post Live Support
- Project Audit & Quality Control
- Client Satisfaction Survey
- Closing Report



ENGAGEMENT BANKING PLATFORM



Delivering unified digital banking experiences across every customer touchpoint.



**Omnichannel
Banking Experiences**



**Mobile & Web
Banking**



**Digital Customer
Onboarding**



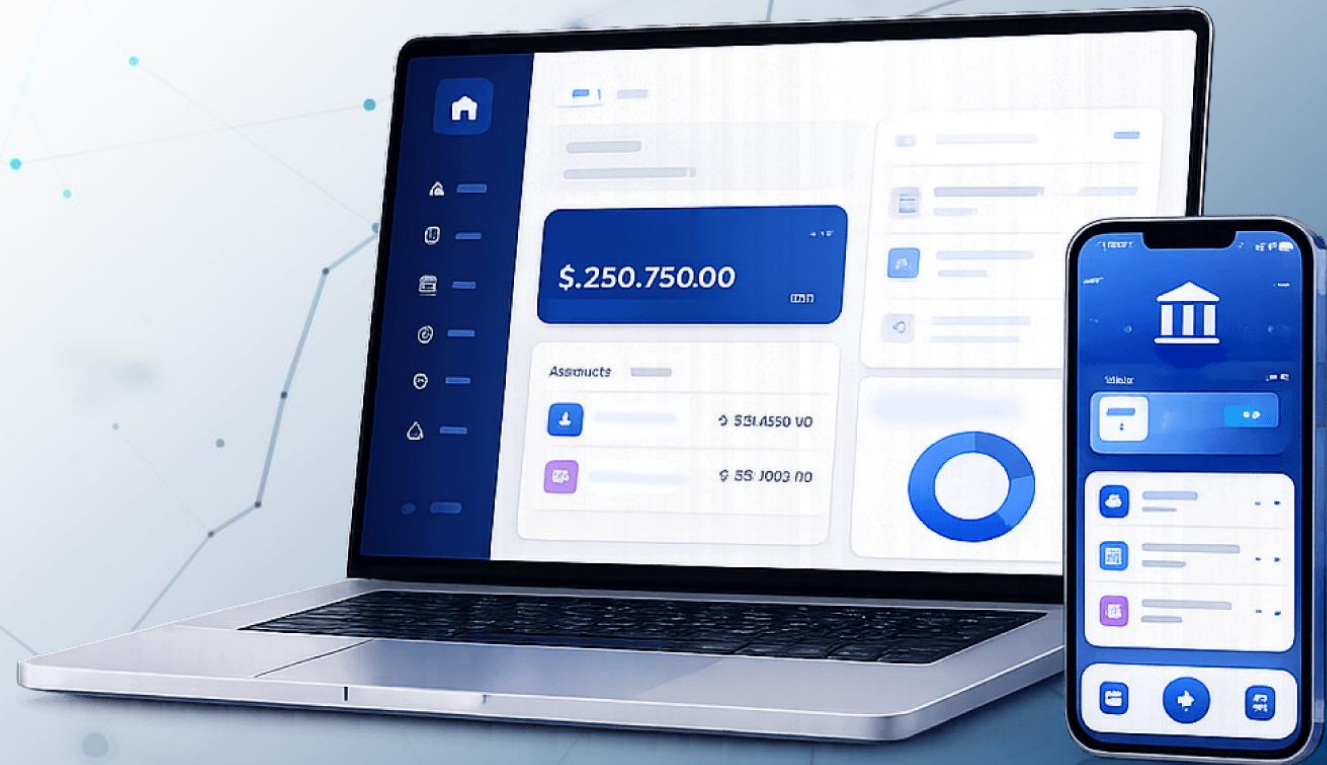
**Customer Journey
Orchestration**



**AI-Powered Customer
Engagement**



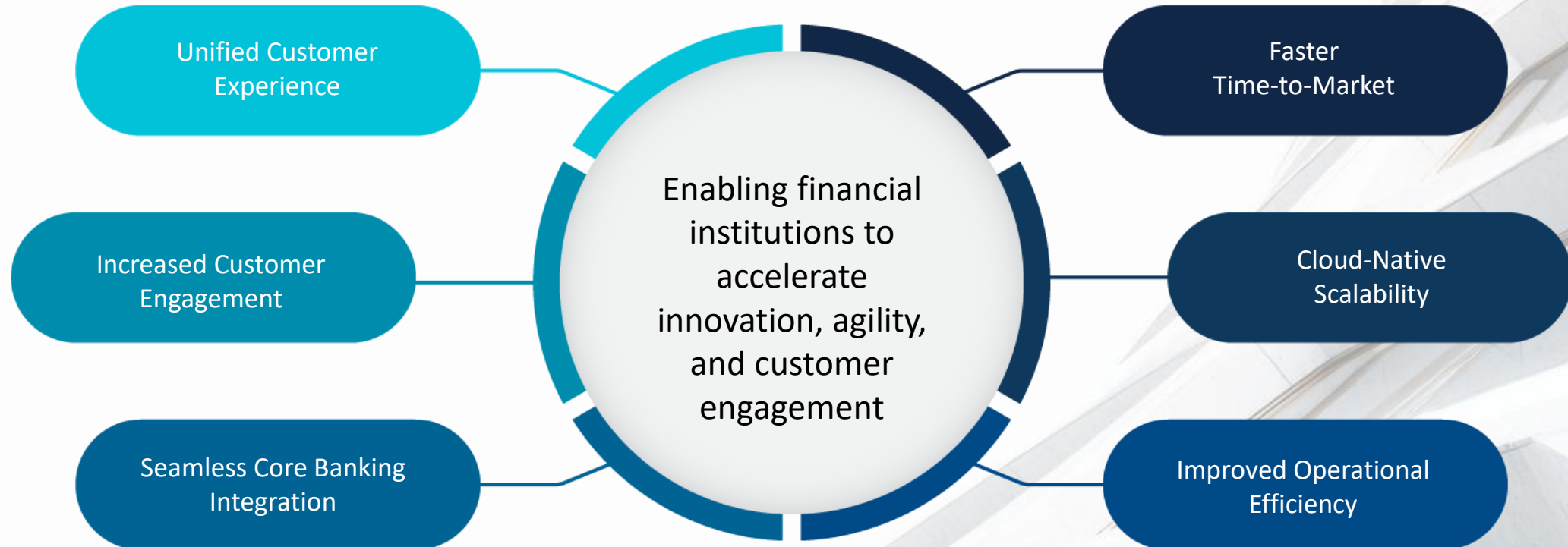
**API-First Integration
Architecture**



Modernizing customer interactions through integrated and personalized digital experiences.



DRIVING DIGITAL BANKING TRANSFORMATION



Built to integrate seamlessly within existing banking ecosystems



OUR SOLUTION

I-DO

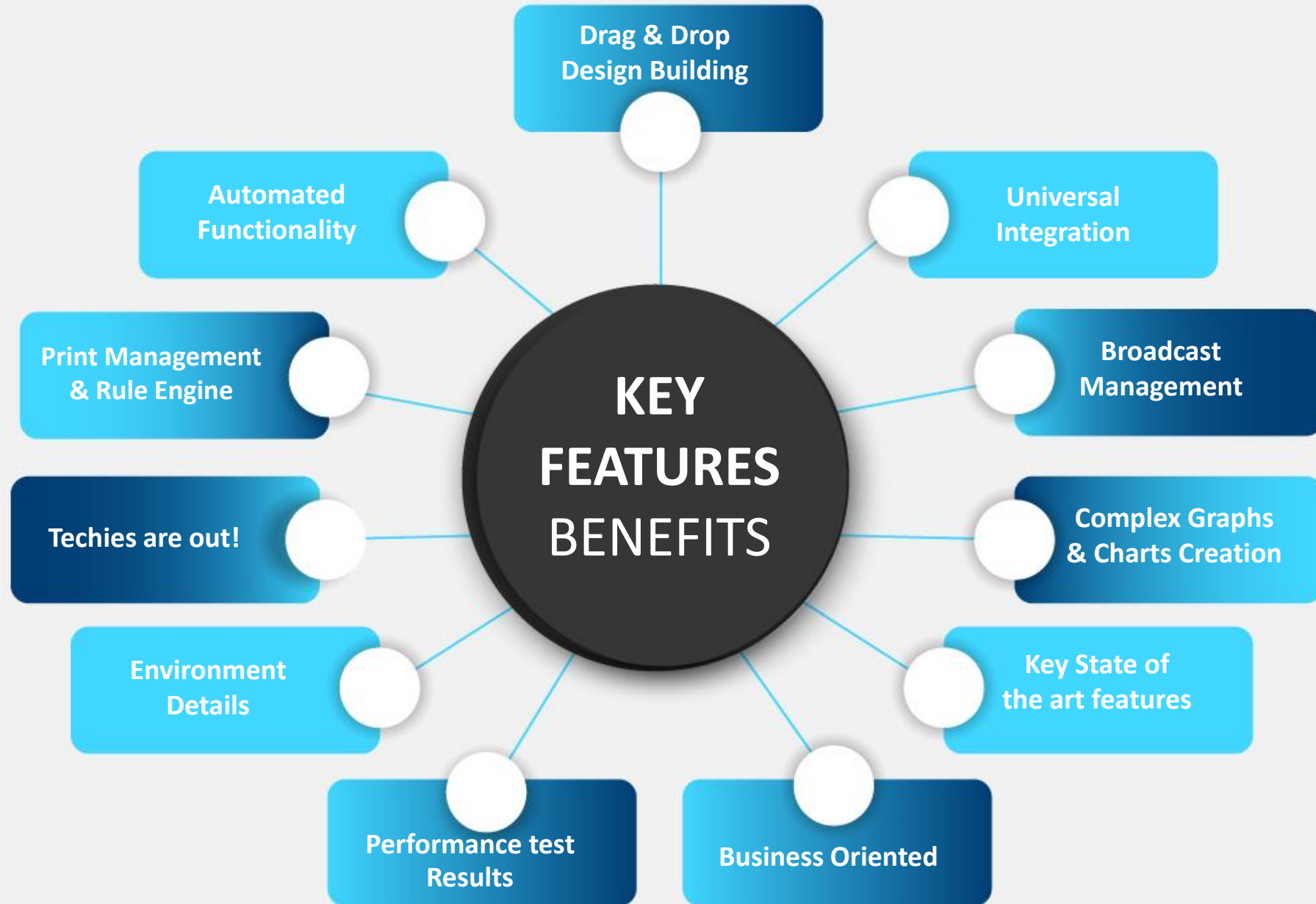


I-DO (Integrated Data Output) is a cutting-edge reporting tool developed by IMS.

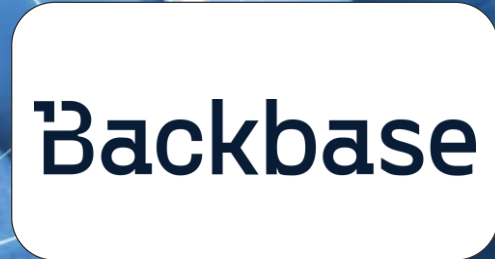
IMS teams up with Windward, a provider of template design tools, and leading reporting engine.

I-DO provides the user with the capability of designing, formatting, editing as well as generating reports and templates quickly and easily, interfacing with Microsoft Word, Excel and PowerPoint.

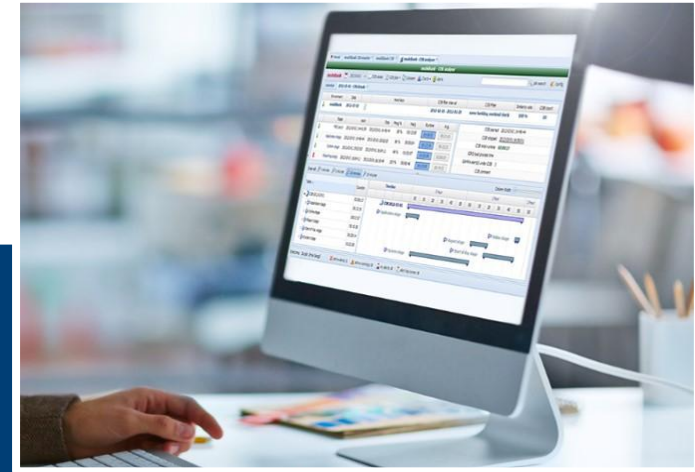




OUR PARTNERS



- An Intelligent IT Operation Tool with Ultimate Monitoring, Management and Automation Features for Core Banking Systems.
- Designed to complement Temenos core banking systems while addressing IT challenges faced by financial institutions.
- It ensures high availability of core banking services, business continuity and the achievement of service-level objectives.

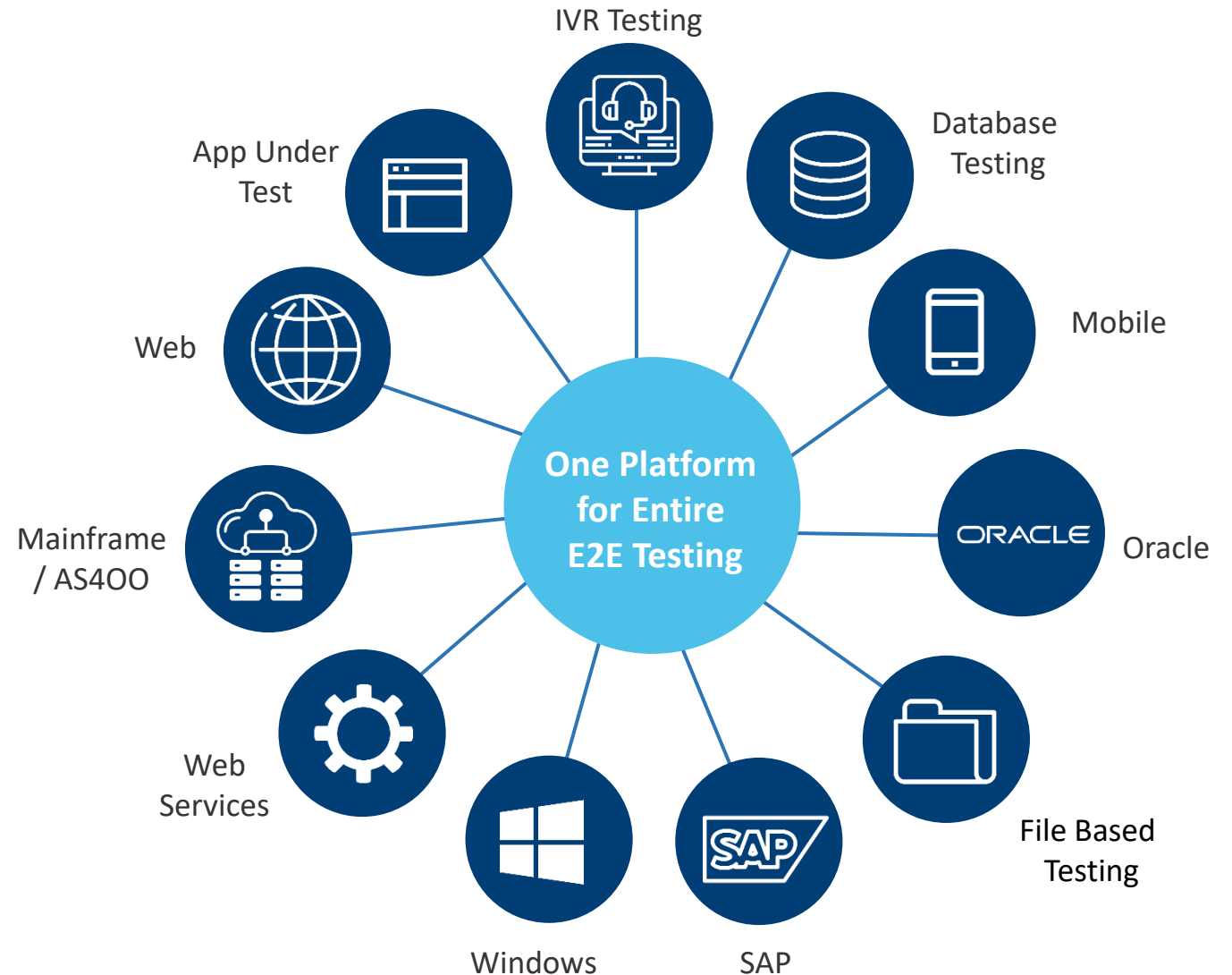


TestMagic

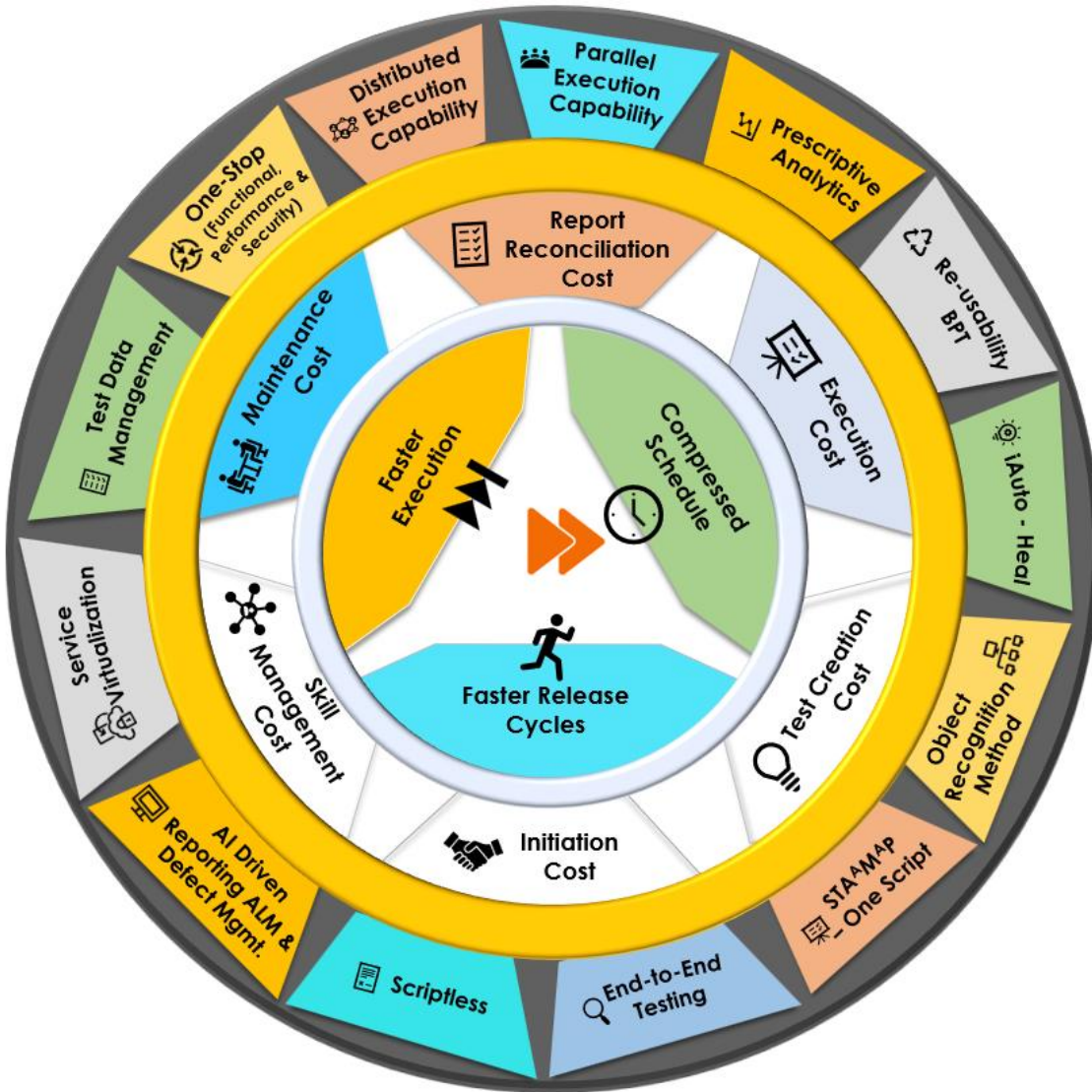


TestMagic has been named in Gartner Report for Critical Capabilities for Application Testing Services Worldwide. Single Test automation platform across multiple access points (STAAMAP) and heterogenous technology stack. Uses the power of Artificial Intelligence, Machine Learning and Predictive Analytics.

TestMagic
An Innovative Test Solution



Features & Impact on TCO



CREATION

60%
Productivity

EXCUTION

40%
Productivity
Progress & Regression Testing

MAINTENANCE

60%
Effort
Test Automation



RoboMagic™ An Enterprise Automation Platform Process Automation is an ideal blend of automation and artificial intelligence (result of million hours of learning and testing).

Hence its maturity has been shaped to perfection in varied and complex client environments.





RoboMagic™ Robotic Process Automation (RPA)

RoboMagic™ RPA capability can be applied to the rule-based and knowledge based tasks across human resources, Finance and Accounting, Procurement, SCM and Legal Processes to Automate every function and job across the business process management (BPM). Its Capture and normalize incoming information no matter the source – paper, e-mail, attachments, fax, EDI and XML.

RoboMagic™ RPA solution can integrate with any line-of-business or ERP system (SAP, Oracle ebusiness Suite, PeopleSoft, Lawson, JD Edwards, Microsoft Dynamics, Infor, Workday). This integration will enhance your existing software investment in ERP and infrastructure and will guarantee accountability throughout your organization.

Below are the three key characteristics fulfilled by any application can be automated under RPA

- The actions are consistent, with the same step being performed repeatedly.
- It is template driven, with data being entered into specific fields in a repetitive manner.
- It is rule-based, to allow decision flows to alter dynamically.





Thus, some application examples for RPA is given below:



Finance

- Account Closure and Opening
- Account Audit Request
- Claims Processing
- Cards Activations
- Fraud Claim Discovery



Supply Chain

- Order Management
- Material Requirement Planning Systems
- Energy Consumptions & Procurements
- Payments Protection Measures
- Invoice Processing & PO Requisition



IT

- Password Resetting
- System Maintenance
- Data Cleansing
- Data Analytics
- System Reconciliations



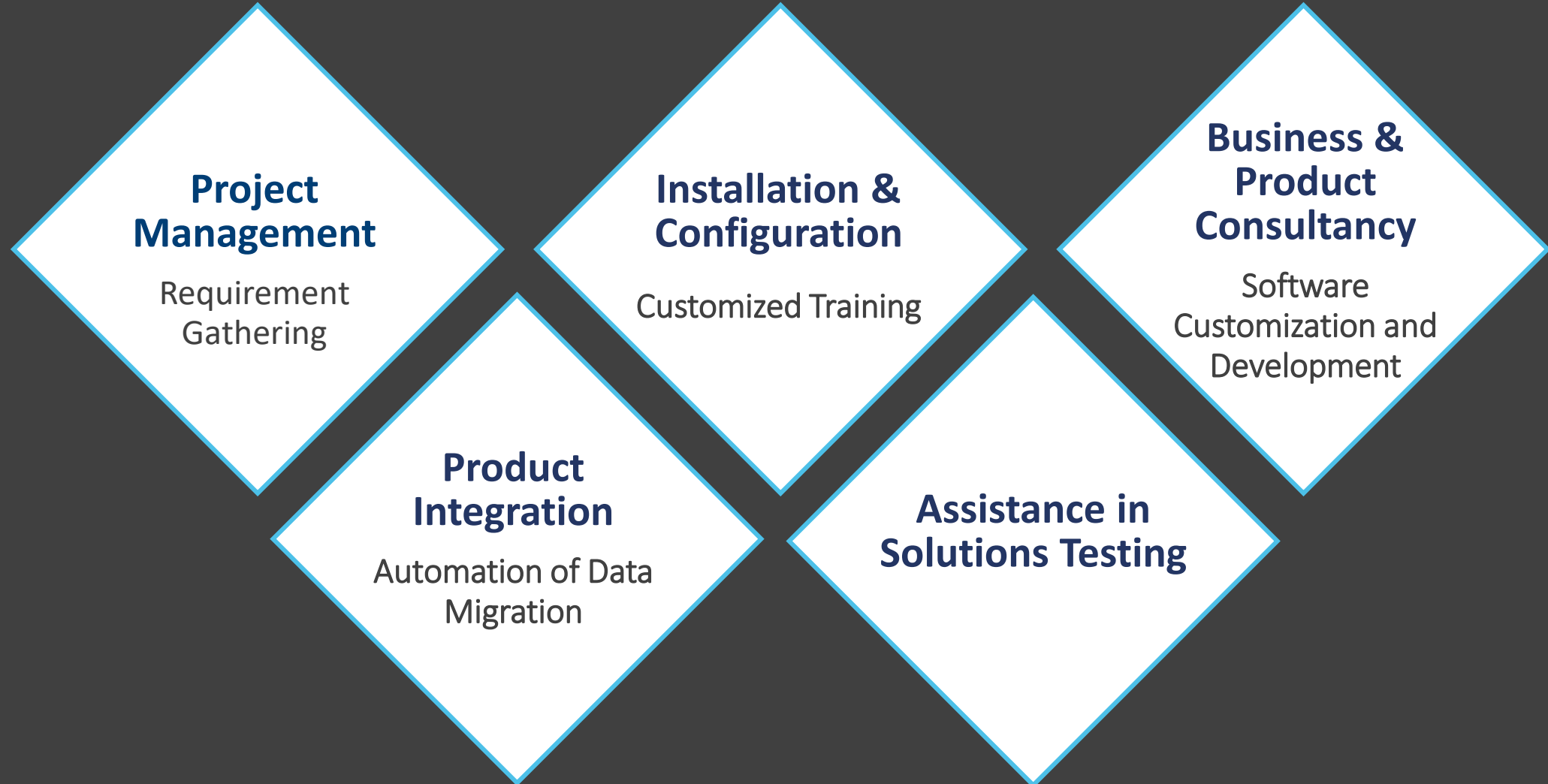
People Management

- Timesheet Administration
- Job Role Change
- Amendment of Address Details
- On and off Boarding Procedures
- Payroll

Eliminates 80% to 95% of data entry, Reduce Average handling time (AHT), mean time to repair (MTTR) and overnight batch window and turnaround time.



OUR SERVICES



SOME OF OUR REFERENCE CUSTOMERS

FINANCIAL INSTITUTIONS

Bank Audi

 **BANQUE
LIBANO-FRANÇAISE**
A partner for your ambitions

 **CEDRUS**
INVEST BANK S.A.L

 **FinaBank**

 **SARADARBANK**

 **bcn**
بنك الإئتماد الوطني س.أ.ل.
Banque de Crédit National S.A.L.

 **CEDRUS BANK**

 **بنك الإسكان**
Housing Bank

 **BANQUE
BEMO**

 **SGBL**

 **الوطني
NBK**

 **CIB**
Commercial International Bank



THANK YOU



www.ims.com.lb