



# **CORPORATE PROFILE** **2026**

**Claude J. Bahsali** | *Chairman & CEO*

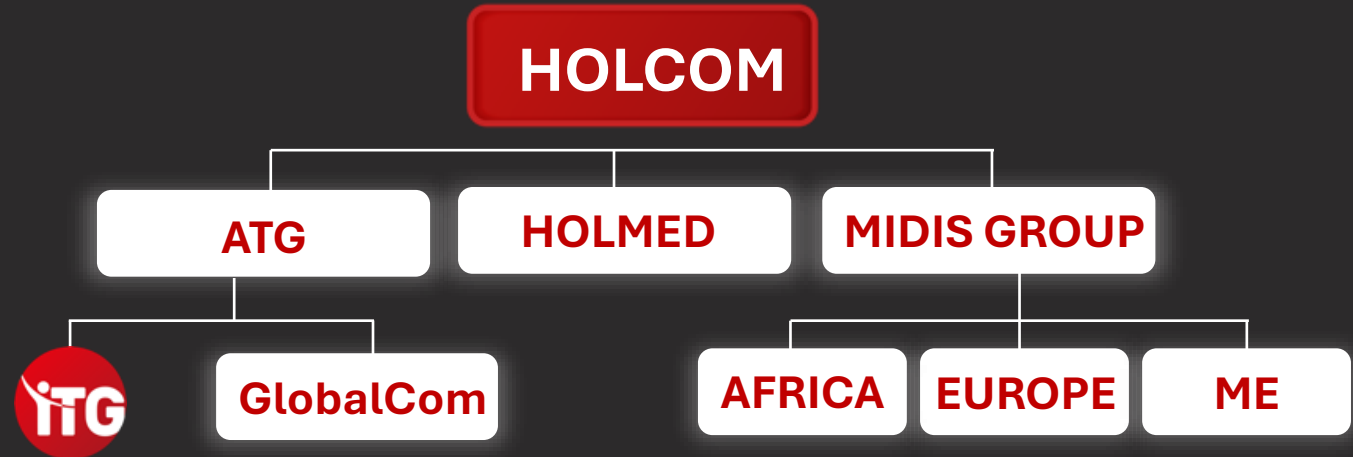
# OUR GROUP

**6,500+**  
Professionals



**200+** Companies  
In **35** countries

Operating  
since **1967**



France & Africa | Other ME

**3%**

Central & East Europe

**18%**

Lebanon

**27%**

Gulf & Saudi Arabia

**52%**



# OUR MISSION

We are committed to empower our teams capabilities to work ethically and diligently to deliver a wide range of superior technology products and services tailored to the exact needs of our customers. We also endeavor to meet our shareholders and business partners expectations.

# OUR VISION

Innovative, inspired and motivated professionals providing value solutions to customers, driven by a partnership culture shaped by excellence.





# *AT A GLANCE*

**50+**  
**Years**

In Information  
Technology

**Tier-1**

Vendors

**US\$**  
**258M**

Turnover (2024)

**935+**

Professionals



# OUR HUMAN CAPITAL

**Our People**  
Are Our Assets

**Partnership**  
Principle

**935+**  
Professionals

**ITG Academy**  
Upskilling & Growth

**Career Development**  
& Leadership Pathways

# INTERNATIONAL PRESENCE



# OUR AFFILIATES

## Software & Solutions

**AMIST**

**BRITGE**

**IMS**

**ITB**

**KLAREO**

**MDSL**

**PRIMEWARE**

## Enterprise & Services

**ABSEGA**

**CORRUS**

**COPYTECH**  
SMART BUSINESS SOLUTIONS

**Crystal Networks**

**MIDWARE**  
data systems

**TELESUPPORT**  
International

## Site & Power

**ECOSYS**

**MeS**  
Mideast Energy Solutions

**MPS**  
Mideast Power Systems

## Distribution & Retail

**460estore**

**PCDealNet**

**XTRME**  
LOGISTICS

# OUR DISTRIBUTION CHANNELS

## Direct Sales (Corporate & SMB)

- Tailored ICT solutions for enterprises & SMEs
- Expert consultation & seamless implementations

## Distribution

- Strong reseller network & efficient supply chain
- Value-added distribution of leading ICT products

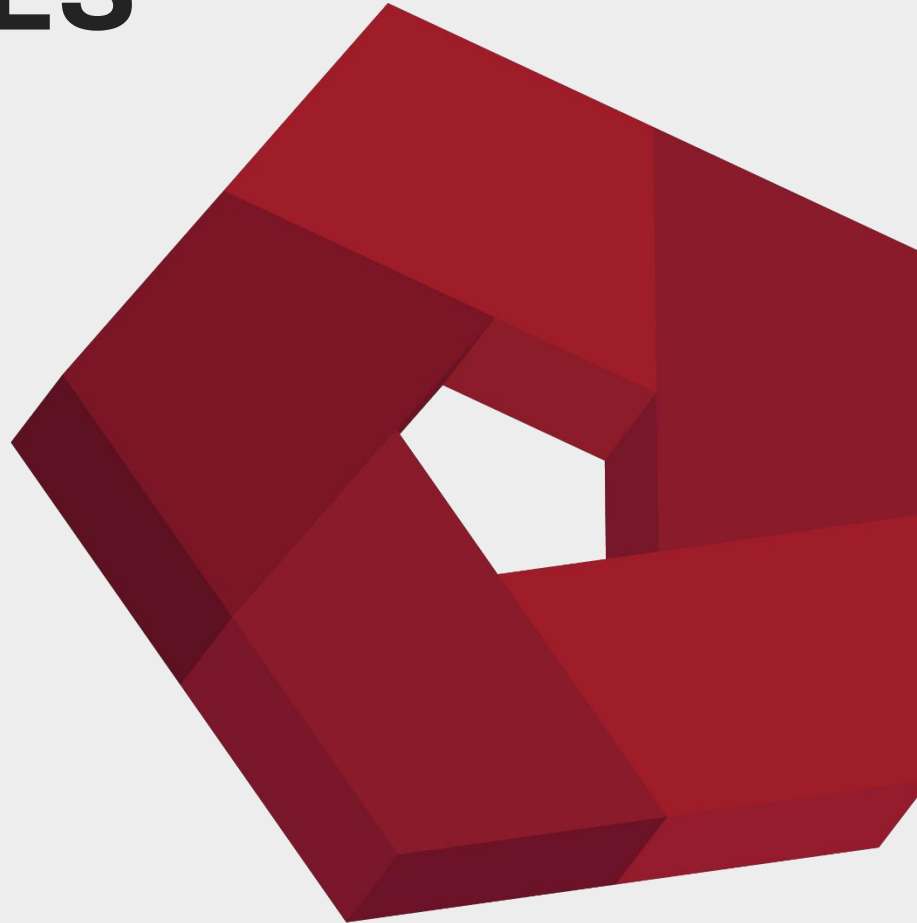
# OUR CORE CAPABILITIES

## Industry Solutions

- Banking & Financial Services
- Telco
- Government & Public Sector
- Hospitality
- Higher Education
- Healthcare Solutions
- Retail & e-Commerce

## Enterprise Solutions & Services

- Enterprise Resource Planning (ERP)
- Customer Relationship Management (CRM)
- Business Process Automation
- Imaging, Printing & Document Management
- Call Center & Marketing Services
- Logistics & Warehousing Services



## IT Infrastructure

- Data Center
- Networking & Telecom
- IT Security & Cybersecurity
- IT Management

## Cloud Services

- Cloud Infrastructure & Hosting
- Cloud Security & Compliance
- Cloud-Based Business Applications
- Kubernetes Infrastructure & Orchestration

## Site & Power

- UPS & Power Backup
- Renewable Energy Solutions
- Critical Power & Cooling
- Power & Environment Monitoring
- Security & Access Control

# SOFTWARE & SOLUTIONS

The background features a dark red gradient with a network of thin, glowing red lines forming various geometric shapes like triangles and polygons. Scattered throughout are numerous small, bright red dots, some of which are slightly larger and more prominent, resembling stars or data points in a network.

# BANKING SOLUTIONS

## Core Banking

- Asset Liability Management
- Risk Management
- Profitability
- Compliance & Governance
- Anti-Money Laundering
- Lending
- Collection
- National Payment System (RTGS)
- Clearing
- Electronic Signature
- Omni-Channel Banking
- CRM

## Electronic Funds Transfer (EFT)

- Payment Hub | Transaction Switching
- Merchant Acquiring
- Card Issuing
- POS Terminals
- Card Tokenization
- Fraud Management
- Mobile Payment Tokenization
- Software Simulation & Stress Testing
- Reconciliation & Cash Management

## Banking Peripherals

- Passbook & Card Printers
- Kiosks
- Central Issuance Systems

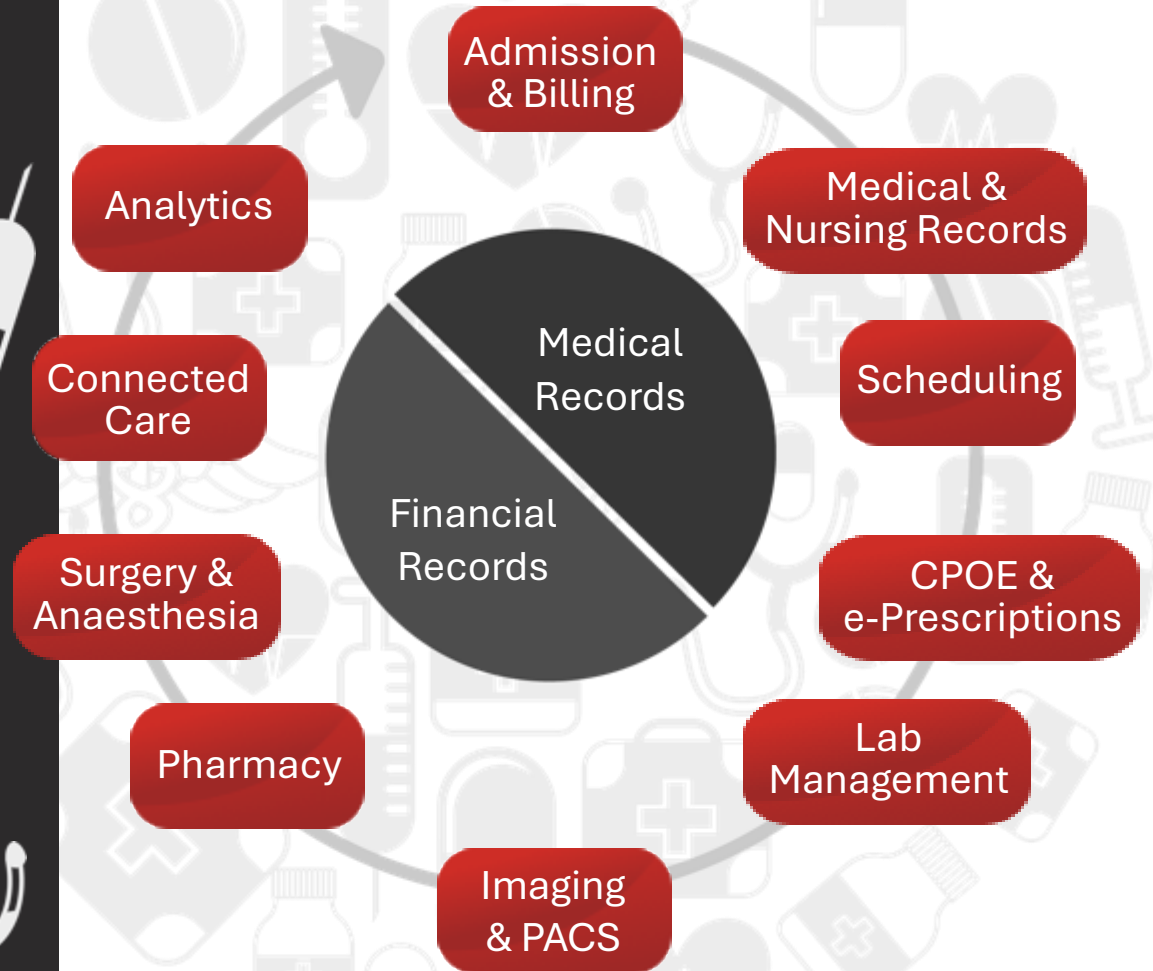
# HEALTHCARE SOLUTIONS

## A Comprehensive Hospital Information System

Modular, scalable solution for hospitals and specialty centers with integrated medical and financial records

## Compliant with Global Medical and Nursing Standards

## Tailored for Local Regulations and Operations



# HIGHER EDUCATION SOLUTIONS



## Student Information Management

Admission

Academic  
Records

Billing &  
Cash Receipt

Administrator

Mobile  
Application

Smart  
Scheduling

AI Chatbot  
Assistant



# DELIVERY MANAGEMENT SOLUTION

Offering a Delivery Management Solution (DMS), designed to address all your delivery needs and your various challenges

## A Unique Solution for All Your Deliveries

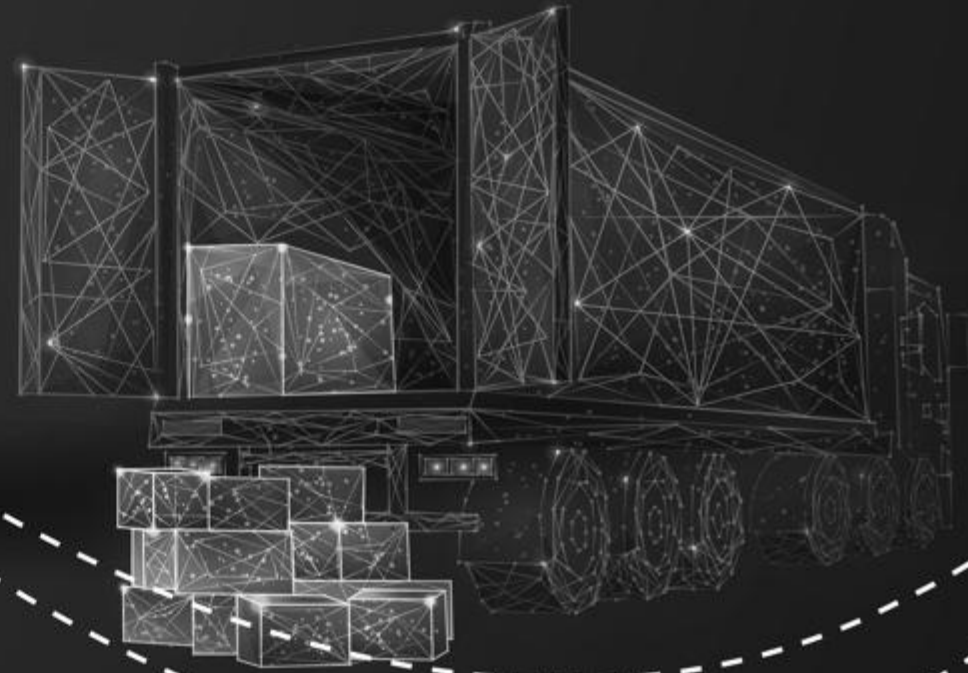
Deploy your delivery strategies through one solution and one provider

## Pay as-you-go Billing

With or without a commitment, use our services and only pay for what you use

## A Ready-to-use Solution

Select your modules and quickly connect your information systems thanks to a modular and API-First solution



# TELCO SOLUTIONS

- Billing & Revenue Mgt.
- Revenue Assurance
- Fraud Management
- DC Telco Power Solutions

# HOSPITALITY SOLUTIONS

Point of Sale & Engagement Platform for  
Restaurants & Hospitality Outlets

Hotel Management System

Inventory, Procurement and Cost Control  
Solutions for Hospitality

Kitchen Automation

Guest Beepers, Staff Buzzers,  
& Table Trackers



The background is a solid red color with a subtle pattern of concentric white dashed circles. A solid red circle is also present, partially overlapping the dashed lines. The text is centered within the composition.

**ENTREPRISE &  
SERVICES**

# ENTERPRISE SOLUTIONS

## ERP & CRM

Streamline operations and enhance customer engagement

## HR Management

Optimize workforce processes and employee experience

## Digital Assistants

Leverage AI-powered support for smarter workflows

## Project & Workflow Automation

Improve execution with smart tools and RPA

## Integration & Collaboration

Connect applications and enable seamless teamwork

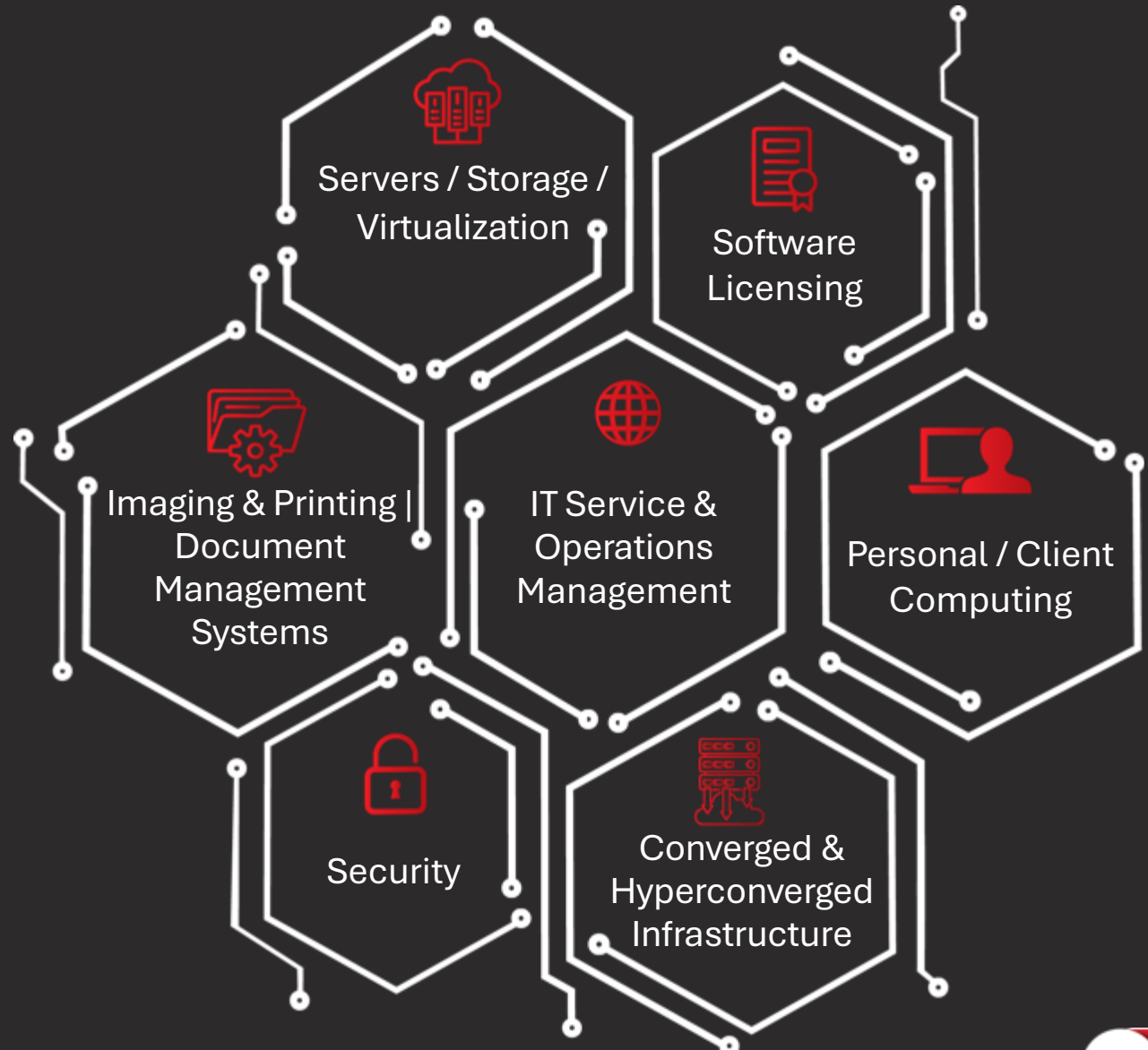
## Data & AI Solutions

Leverage analytics, big data, and AI for smarter decisions

## Document & Information Management

Secure, archive, and optimize business content

# ADVANCED IT INFRASTRUCTURE



# NETWORKING

**Empowering enterprises  
with reliable, high-speed,  
and secure connectivity**

- Structured Cabling
- SD-WAN & Load Balancing
- Wireless & Mobility
- Network Security & Management
- Switching & Routing

# AV & COLLABORATION SOLUTIONS

Driving collaboration through smart, unified, and integrated communication platforms

Voice & IP  
Telephony

Hybrid  
Classroom  
Solutions

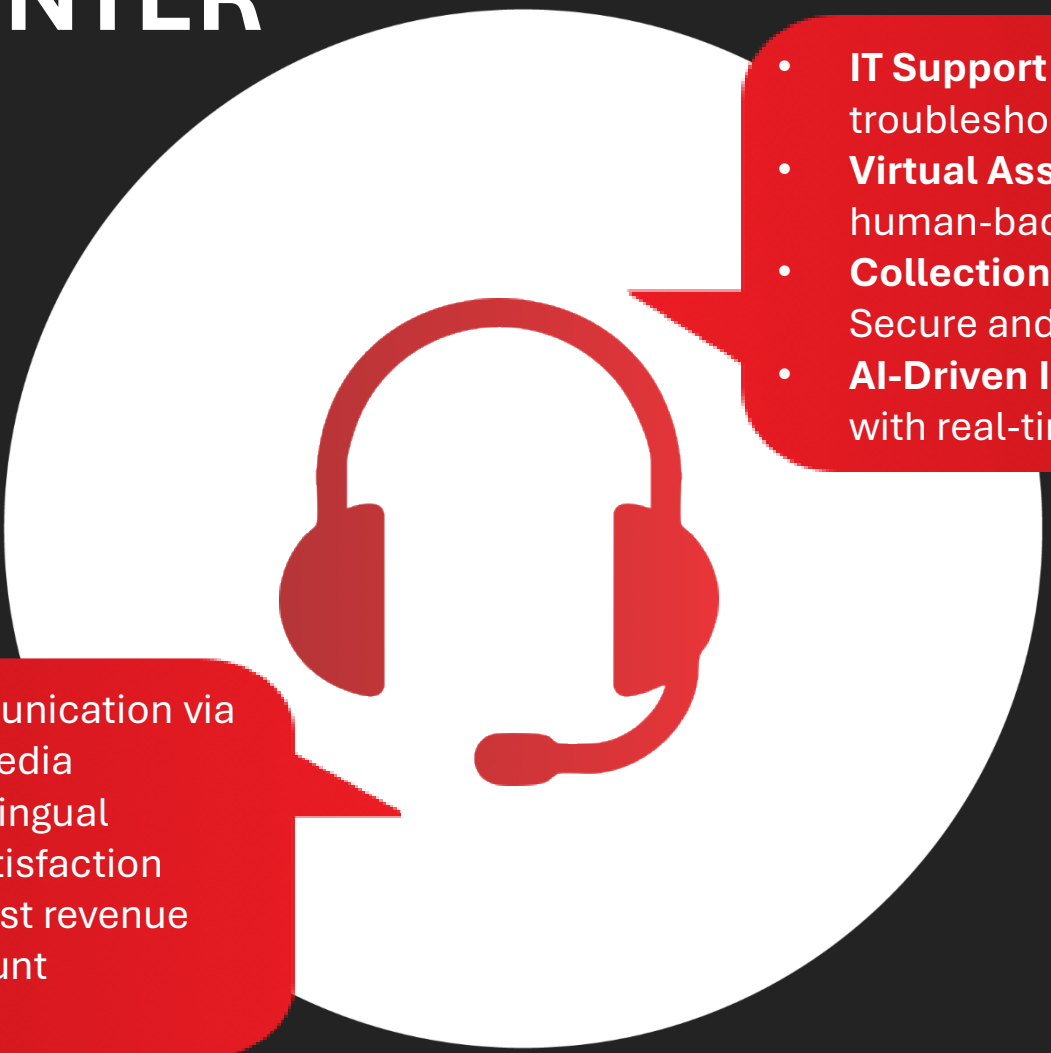
Unified  
Collaboration

Display  
Solutions

Video & Audio  
Conferencing

Physical  
Security  
Systems

# CONTACT CENTER SERVICES



- **Omnichannel Support** - Communication via voice, email, chat, and social media
- **24/7 Customer Service** – Multilingual helpdesk ensuring customer satisfaction
- **Sales & Lead Generation** – Boost revenue with expert tele-sales and account management

- **IT Support** – Reliable remote troubleshooting and issue resolution
- **Virtual Assistance** – AI-powered and human-backed business support
- **Collections & Payments Follow-Up** – Secure and efficient transactions
- **AI-Driven Insights** – Optimized interactions with real-time analytics

# CLOUD-BASED SOLUTIONS



# MANAGED CYBERSECURITY SERVICES

Managed Security Information & Event Management (SIEM)

Managed Vulnerability Management

Managed Security Operations Center (SOC)

Managed Endpoint Detection & Response (EDR)

Managed Threat Intelligence

Managed Deception Technique

Security Orchestration, Automation & Response (SOAR)

Incident Response

Professional Services

Managed Identity Protection

# DIGITAL TRANSFORMATION & DATA SOLUTIONS

- ML/AI, Business Intelligence & Analytics
- Database Managed Services
- API Integration / Middleware
- Big Data, Data Management, Data Governance
- Disaster Recovery
- Data Virtualization
- Cloud ERP



# SITE & POWER



# RENEWABLE ENERGY SOLUTIONS

Solar  
Photovoltaic  
Panels (PV)

Battery Energy  
Storage Systems  
(BESS)

LV/MV/HV  
Electrical

Overhead  
Transmission  
Lines

Operation &  
Maintenance  
(O&M)

DC Telecom  
Power

Wind Energy

# SITE & POWER

## **Infrastructure & Safety:**

Civil Works, Raised Floors, Fire Protection & Alarm Systems

## **Power & Backup:**

UPS Systems, Switchgears, DC Telco Power Solutions, & Industrial Batteries

## **Cooling & Environment:**

Precision Cooling, Environment Monitoring, & DCIM

## **Security & Access:**

CCTV, Access Control, & Public Address Systems

## **Connectivity & Cabling:**

Racks, Containment, & Structured Cabling

## **Electrical Systems:**

Lighting, Earthing & Bonding

# DISTRIBUTION & RETAIL





# DISTRIBUTION

## Strong Reseller Network

- Connecting retailers, system integrators, and VARs

## Extensive Portfolio

- Broad access to top-tier ICT solutions
- Strong partnerships with leading brands
- Renewable energy solutions, including solar components

## Scalable & Strategic Distribution

- Flexible models to meet market demands
- Value-added in-country model

# SMART WAREHOUSING

## Advanced Storage & Inventory Management

- High-capacity warehouses for product availability
- Real-time tracking for precise stock control
- Secure goods reception and handling

## Optimized Fulfilment & Delivery

- Fast order processing and dispatching
- Strategic warehouse locations for cost efficiency
- Reliable packing, delivery, and returns management



The background features a complex pattern of red dots on a black field. These dots are arranged in dense, wavy, and somewhat chaotic lines that create a sense of motion and depth. The overall effect is reminiscent of a digital or data visualization, with the red color providing a strong contrast against the black background.

# **WORLD LEADING VENDORS**

# IT INFRASTRUCTURE

 **Hewlett Packard**  
Enterprise



 **CISCO**



 **Microsoft**

**vmware®**

**Alcatel-Lucent**   
Enterprise

**HPE**  **aruba**  
networking

**FORTINET.**

**veeam**

**CITRIX®**

**COHESITY**

**ORACLE**

 **Red Hat**

 **PURESTORAGE®**

**DELL**  
Technologies

**SAMSUNG**

 **Symantec.**

**NUTANIX.**

 **LG** Business  
Solutions

**Canon**

**kaspersky**

**EPSON**

 **CROWDSTRIKE**

**VALIMAIL**  
TRUST YOUR EMAIL

 **SailPoint.**

  
**KONICA MINOLTA**

**SOTI.**

# SOFTWARE & SOLUTIONS

## BANKING



## EFT



## TELCO



# SOFTWARE & SOLUTIONS

## HOSPITALITY



'planet

check



LRS

## HIGHER EDUCATION

cme

## HEALTHCARE



## ENTERPRISE



ORACLE

odoo

sas

nintex

Qlik

SECTIGO

+ a b l e a u

Informatica

CLOUDERA

talend

dremio

alteryx

MINIO

# SITE, POWER & OFFICE SOLUTIONS

**APC**  
by Schneider Electric

**EATON**  
Powering Business Worldwide

**Schneider Electric**

**VERTIV**

**LEVITON**  
Network Solutions

**KACO**  
new energy.

**Narada**

**YUASA**

**ELTEK**  
always on

**victron energy**

**STUDER**

**TrinaSolar**  
The power behind the panel

**ESPE**  
Professionelle Energie

**SCHLETTER**  
Solar Mounting Group

**DISTECH CONTROLS**

**SOLARMAN**  
Monitored. Anz 2000. Networked.

**Deye**

**Dyness**  
ENERGY STORAGE SYSTEM

**AEOLUS**  
WIND TURBINE

**REC**

**Jinko Solar**  
Building Your Trust in Solar

**HUAWEI**

**LG**

**SMA**

**Solar-Log**  
by Solar Data Systems GmbH

**meteo|control**  
Energy & Weather Services

**EnerSys**

**LONGi Solar**

**KYOCERA**

**Reon**  
Energy

**solis**

The background features a complex, abstract pattern of red dots and wavy lines on a black field. The dots are arranged in a grid-like fashion, but the lines between them are wavy and undulating, creating a sense of movement and depth. The overall effect is a vibrant, digital-looking texture.

# MAJOR CUSTOMERS

## BANKING

Bank Audi



BYBLOS BANK



البنك الأهلي  
alinma bank



بنك الرياض  
riyad bank



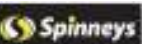
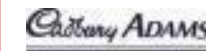
## TELCO



## PUBLIC SECTOR



## RETAIL & WHOLESALE



## HIGHER EDUCATION



# HOSPITALITY



## OTHER SECTORS



## TRANSPORT



## MEDIA





[WWW.ITGHOLDING.COM](http://WWW.ITGHOLDING.COM)

