



**CORPORATE PROFILE**  
**2026**

**Claude J. Bahsali** | *Chairman & CEO*

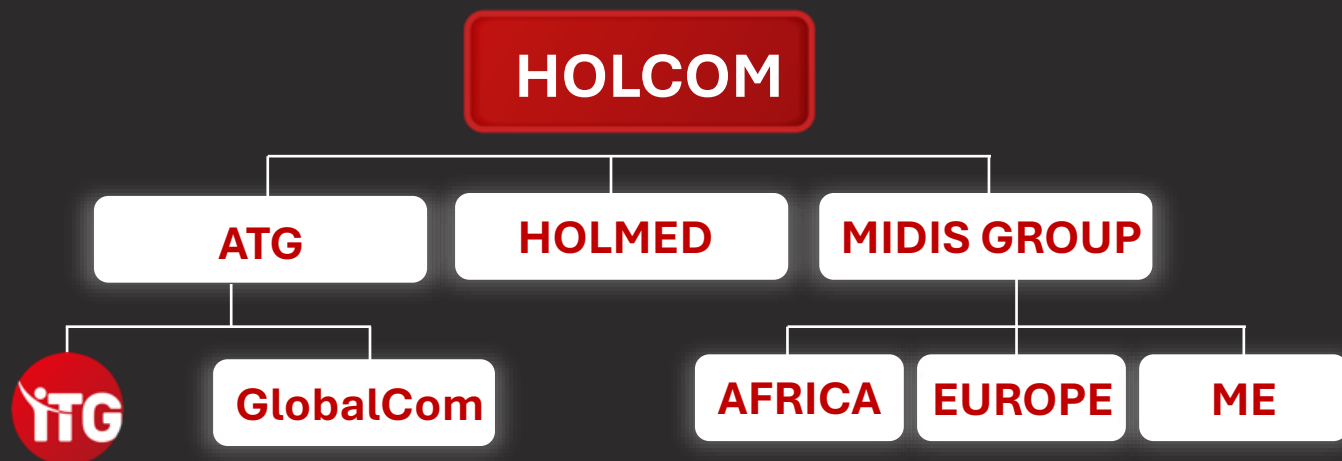
# OUR GROUP

**6,500+**  
Professionals



**200+** Companies  
In **35** countries

Operating  
since **1967**



France & Africa | Other ME

**3%**

Central & East Europe

**18%**

Lebanon

**27%**

Gulf & Saudi Arabia

**52%**



# OUR MISSION

We are committed to empower our teams capabilities to work ethically and diligently to deliver a wide range of superior technology products and services tailored to the exact needs of our customers. We also endeavor to meet our shareholders and business partners expectations.

# OUR VISION

Innovative, inspired and motivated professionals providing value solutions to customers, driven by a partnership culture shaped by excellence.





# *AT A GLANCE*

**50+**  
**Years**

In Information  
Technology

**Tier-1**

Vendors

**US\$**  
**251M**

Turnover (2024)

**980+**

Professionals



# OUR HUMAN CAPITAL

**Our People**  
Are Our Assets

**Partnership**  
Principle

**980+**  
Professionals

**ITG Academy**  
Upskilling & Growth

**Career Development**  
& Leadership Pathways

# INTERNATIONAL PRESENCE



# OUR AFFILIATES

## Software & Solutions

AMIST

IMS

ITB

KLAREO

MDSL

PRIMEWARE

## Enterprise & Services

ABSEGA

CORRUS

COPYTECH<sup>SM</sup>  
SMART BUSINESS SOLUTIONS

Crystal  
Networks

MIDWARE  
data systems

TELESUPPORT  
International

## Site & Power

BRITGE

ECOSYS

MES  
Mideast Energy Solutions

MPS  
Mideast Power Systems

## Distribution & Retail

460estore

PCDealNet

X-TREME  
LOGISTICS

# OUR DISTRIBUTION CHANNELS

## Direct Sales (Corporate & SMB)

- Tailored ICT solutions for enterprises & SMEs
- Expert consultation & seamless implementations

## Distribution

- Strong reseller network & efficient supply chain
- Value-added distribution of leading ICT products

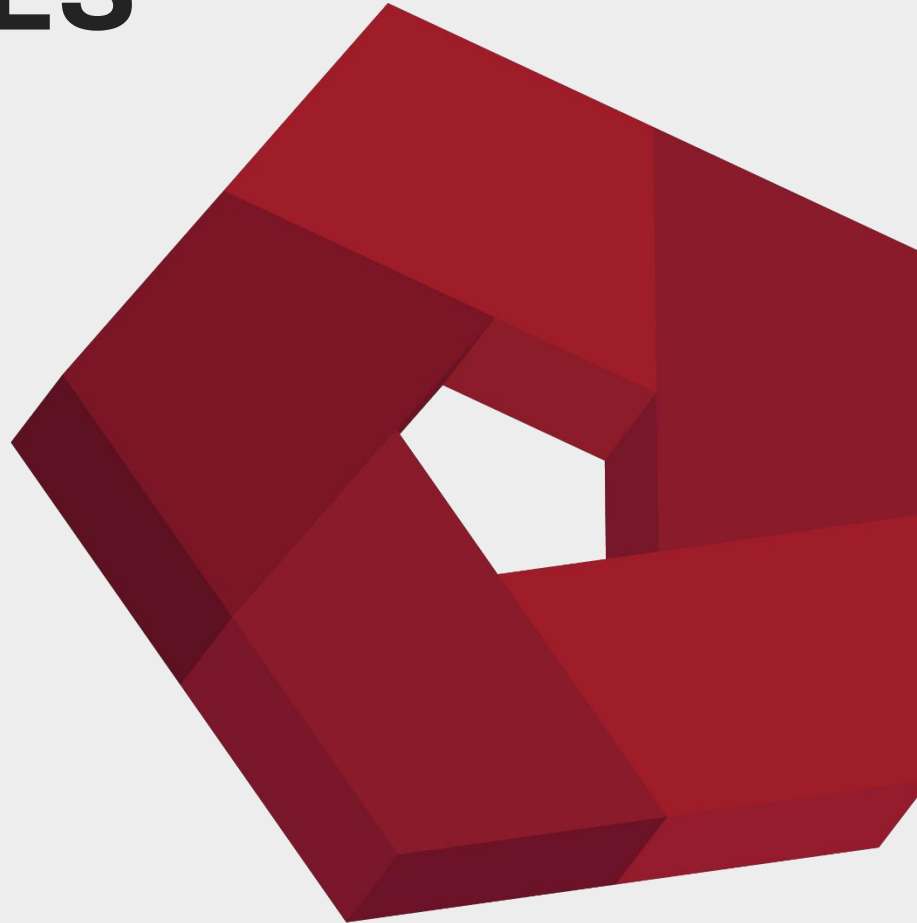
# OUR CORE CAPABILITIES

## Industry Solutions

- Banking & Financial Services
- Telco
- Government & Public Sector
- Hospitality
- Higher Education
- Healthcare Solutions
- Retail & e-Commerce

## Enterprise Solutions & Services

- Enterprise Resource Planning (ERP)
- Customer Relationship Management (CRM)
- Business Process Automation
- Imaging, Printing & Document Management
- Call Center & Marketing Services
- Logistics & Warehousing Services



## IT Infrastructure

- Data Center
- Networking & Telecom
- IT Security & Cybersecurity
- IT Management

## Cloud Services

- Cloud Infrastructure & Hosting
- Cloud Security & Compliance
- Cloud-Based Business Applications
- Kubernetes Infrastructure & Orchestration

## Site & Power

- UPS & Power Backup
- Renewable Energy Solutions
- Critical Power & Cooling
- Power & Environment Monitoring
- Security & Access Control

# SOFTWARE & SOLUTIONS

The background features a dark red gradient with a network of thin red lines forming various geometric shapes. Small, bright red dots are scattered throughout, some appearing at the intersections of the lines, creating a digital or network-like aesthetic.

# BANKING SOLUTIONS

## Core Banking

- Asset Liability Management
- Risk Management
- Profitability
- Compliance & Governance
- Anti-Money Laundering
- Lending
- Collection
- National Payment System (RTGS)
- Clearing
- Electronic Signature
- Omni-Channel Banking
- CRM

## Electronic Funds Transfer (EFT)

- Payment Hub | Transaction Switching
- Merchant Acquiring
- Card Issuing
- POS Terminals
- Card Tokenization
- Fraud Management
- Mobile Payment Tokenization
- Software Simulation & Stress Testing
- Reconciliation & Cash Management

## Banking Peripherals

- Passbook & Card Printers
- Kiosks
- Central Issuance Systems

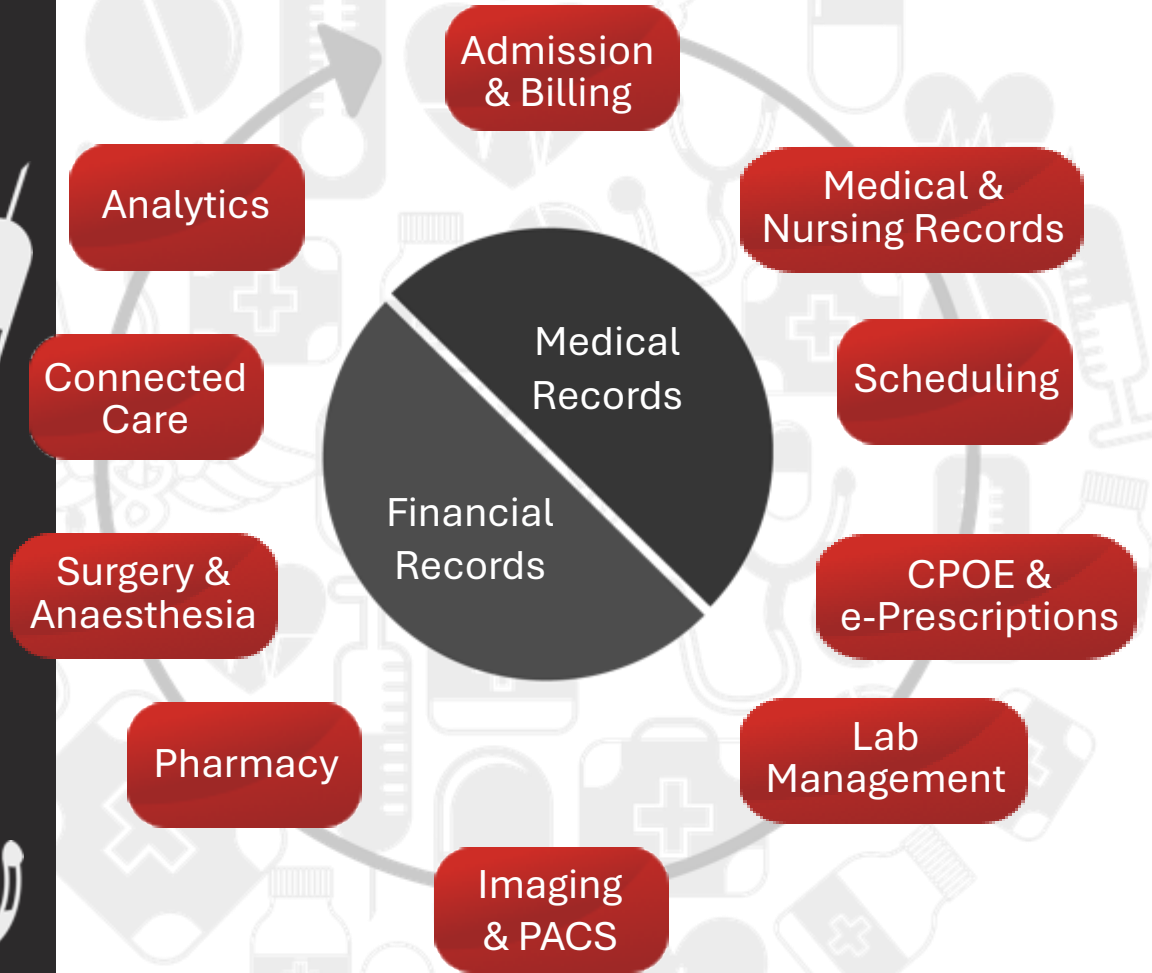
# HEALTHCARE SOLUTIONS

## A Comprehensive Hospital Information System

Modular, scalable solution for hospitals and specialty centers with integrated medical and financial records

## Compliant with Global Medical and Nursing Standards

## Tailored for Local Regulations and Operations



# HIGHER EDUCATION SOLUTIONS



## Student Information Management

Admission

Academic  
Records

Billing &  
Cash Receipt

Administrator

Mobile  
Application

Smart  
Scheduling

AI Chatbot  
Assistant



# DELIVERY MANAGEMENT SOLUTION

Offering a Delivery Management Solution (DMS), designed to address all your delivery needs and your various challenges

## A Unique Solution for All Your Deliveries

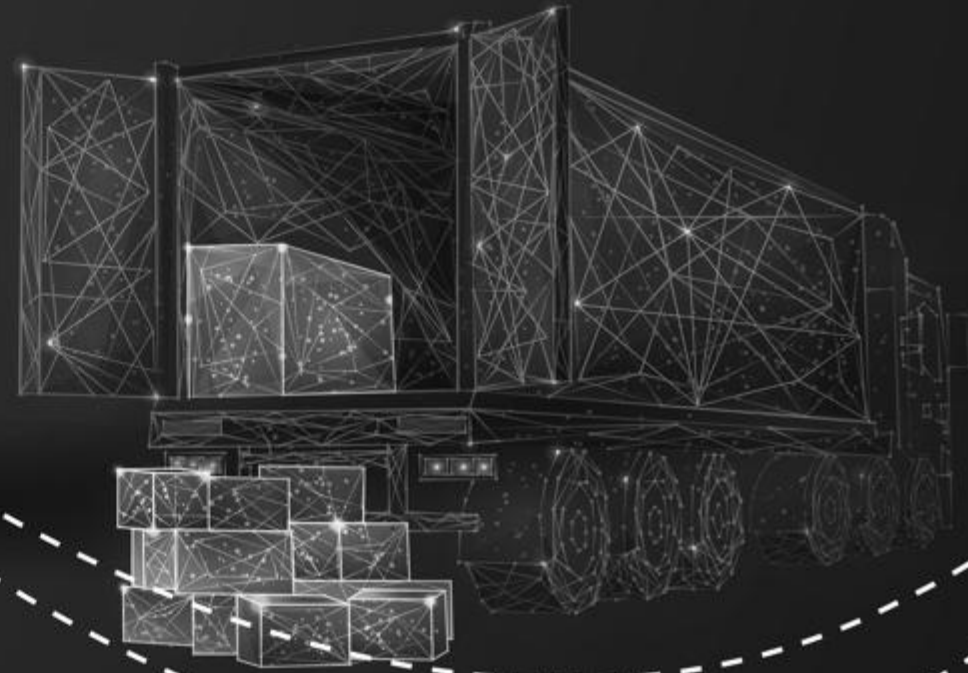
Deploy your delivery strategies through one solution and one provider

## Pay as-you-go Billing

With or without a commitment, use our services and only pay for what you use

## A Ready-to-use Solution

Select your modules and quickly connect your information systems thanks to a modular and API-First solution



# TELCO SOLUTIONS

- Billing & Revenue Mgt.
- Revenue Assurance
- Fraud Management
- DC Telco Power Solutions

# HOSPITALITY SOLUTIONS

Point of Sale & Engagement Platform for  
Restaurants & Hospitality Outlets

Hotel Management System

Inventory, Procurement and Cost Control  
Solutions for Hospitality

Kitchen Automation

Guest Beepers, Staff Buzzers,  
& Table Trackers



The background is a solid red color with a subtle pattern of concentric white dashed circles. A solid red circle is also present, partially overlapping the dashed lines. The text is centered within the composition.

**ENTREPRISE &  
SERVICES**

# ENTERPRISE SOLUTIONS

## ERP & CRM

Streamline operations and enhance customer engagement

## HR Management

Optimize workforce processes and employee experience

## Digital Assistants

Leverage AI-powered support for smarter workflows

## Project & Workflow Automation

Improve execution with smart tools and RPA

## Integration & Collaboration

Connect applications and enable seamless teamwork

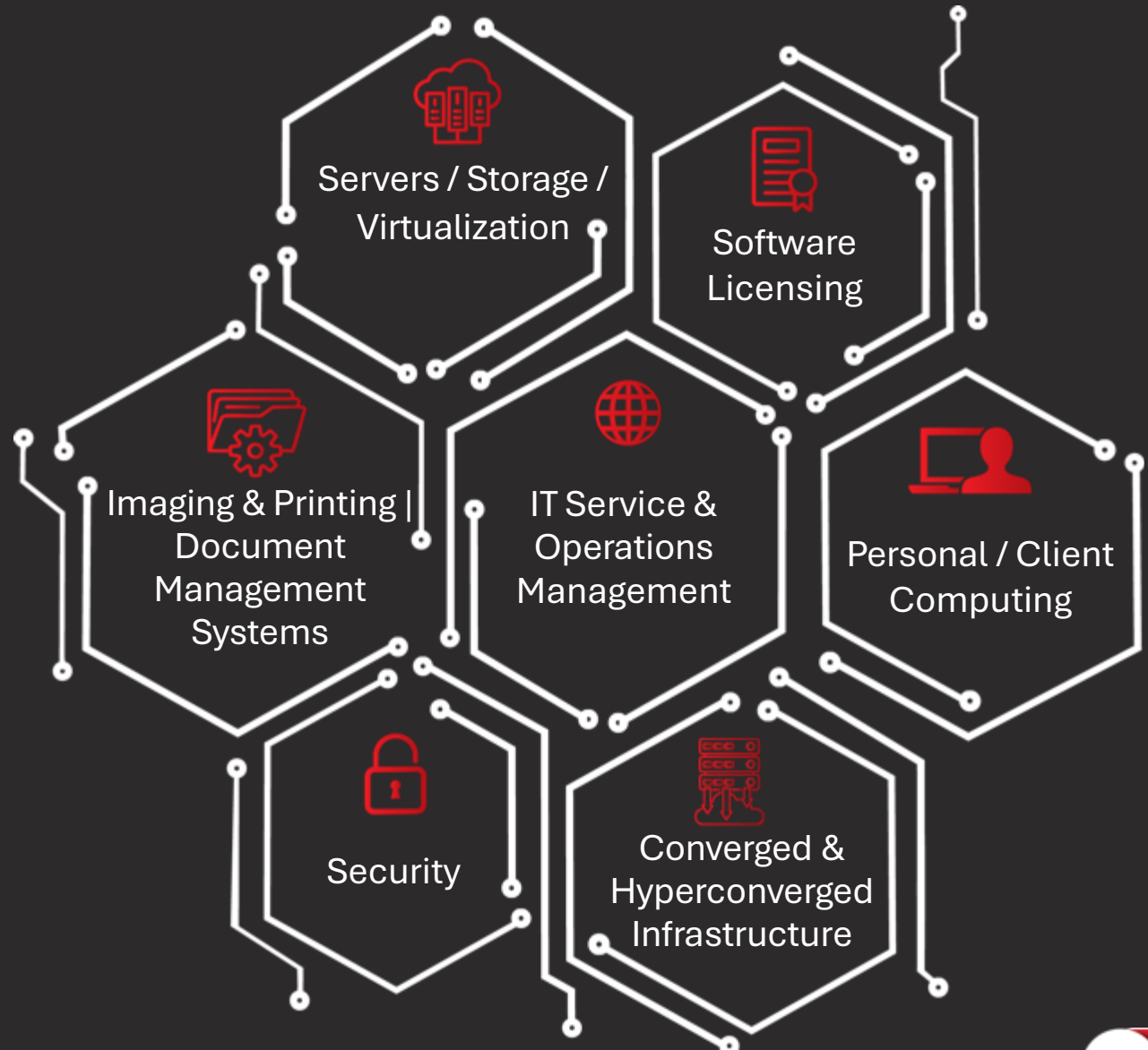
## Data & AI Solutions

Leverage analytics, big data, and AI for smarter decisions

## Document & Information Management

Secure, archive, and optimize business content

# ADVANCED IT INFRASTRUCTURE



# NETWORKING

**Empowering enterprises with reliable, high-speed, and secure connectivity**

- Structured Cabling
- SD-WAN & Load Balancing
- Wireless & Mobility
- Network Security & Management
- Switching & Routing

# AV & COLLABORATION SOLUTIONS

Driving collaboration through smart, unified, and integrated communication platforms

Voice & IP  
Telephony

Hybrid  
Classroom  
Solutions

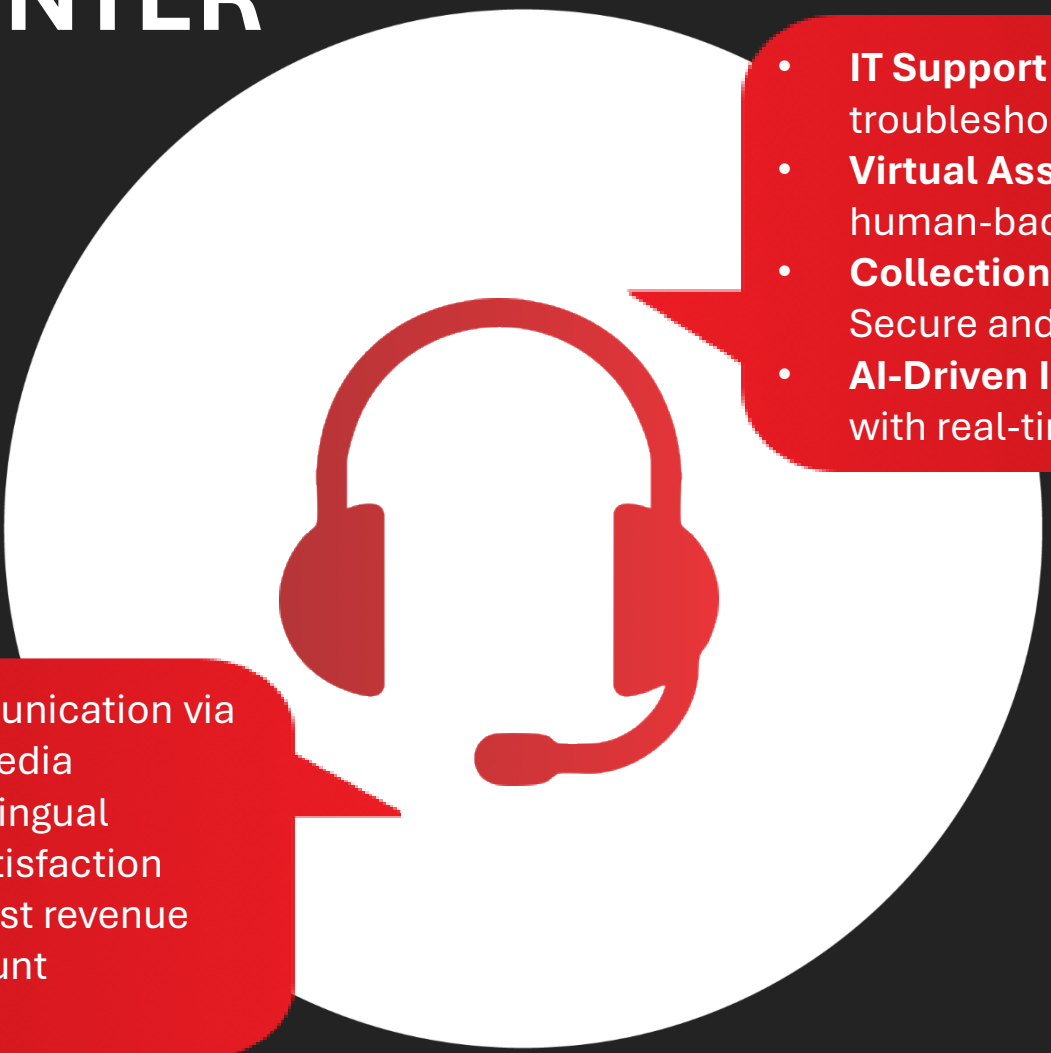
Unified  
Collaboration

Display  
Solutions

Video & Audio  
Conferencing

Physical  
Security  
Systems

# CONTACT CENTER SERVICES



- **Omnichannel Support** - Communication via voice, email, chat, and social media
- **24/7 Customer Service** – Multilingual helpdesk ensuring customer satisfaction
- **Sales & Lead Generation** – Boost revenue with expert tele-sales and account management

- **IT Support** – Reliable remote troubleshooting and issue resolution
- **Virtual Assistance** – AI-powered and human-backed business support
- **Collections & Payments Follow-Up** – Secure and efficient transactions
- **AI-Driven Insights** – Optimized interactions with real-time analytics

# CLOUD-BASED SOLUTIONS



# MANAGED CYBERSECURITY SERVICES

Managed Security Information & Event Management (SIEM)

Managed Vulnerability Management

Managed Security Operations Center (SOC)

Managed Endpoint Detection & Response (EDR)

Managed Threat Intelligence

Managed Deception Technique

Security Orchestration, Automation & Response (SOAR)

Incident Response

Professional Services

Managed Identity Protection

# DIGITAL TRANSFORMATION & DATA SOLUTIONS

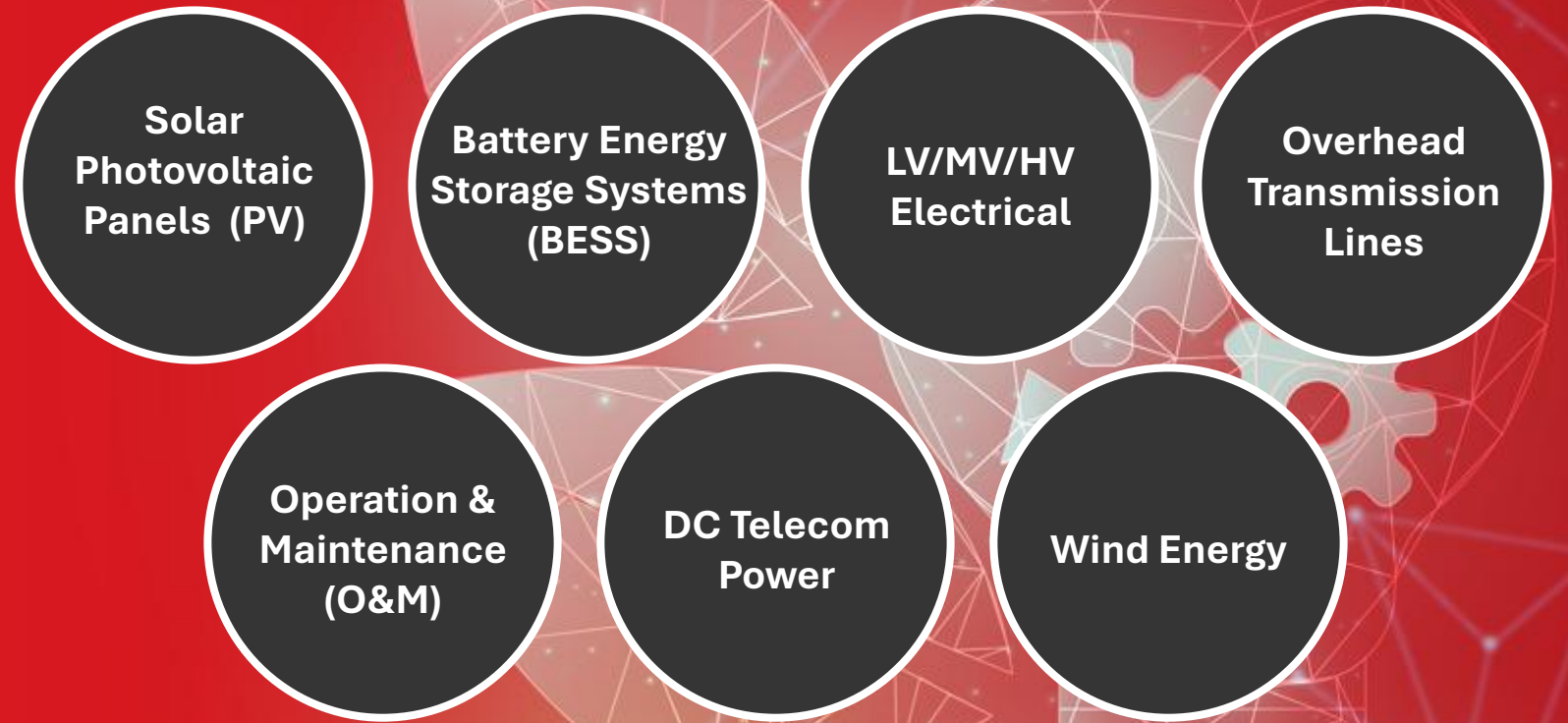
- ML/AI, Business Intelligence & Analytics
- Database Managed Services
- API Integration / Middleware
- Big Data, Data Management, Data Governance
- Disaster Recovery
- Data Virtualization
- Cloud ERP



# SITE & POWER



# RENEWABLE ENERGY SOLUTIONS



# SITE & POWER

## **Infrastructure & Safety:**

Civil Works, Raised Floors, Fire Protection & Alarm Systems

## **Power & Backup:**

UPS Systems, Switchgears, DC Telco Power Solutions, & Industrial Batteries

## **Cooling & Environment:**

Precision Cooling, Environment Monitoring, & DCIM

## **Security & Access:**

CCTV, Access Control, & Public Address Systems

## **Connectivity & Cabling:**

Racks, Containment, & Structured Cabling

## **Electrical Systems:**

Lighting, Earthing & Bonding

# DISTRIBUTION & RETAIL





# DISTRIBUTION

## Strong Reseller Network

- Connecting retailers, system integrators, and VARs

## Extensive Portfolio

- Broad access to top-tier ICT solutions
- Strong partnerships with leading brands
- Renewable energy solutions, including solar components

## Scalable & Strategic Distribution

- Flexible models to meet market demands
- Value-added in-country model

# SMART WAREHOUSING

## Advanced Storage & Inventory Management

- High-capacity warehouses for product availability
- Real-time tracking for precise stock control
- Secure goods reception and handling

## Optimized Fulfilment & Delivery

- Fast order processing and dispatching
- Strategic warehouse locations for cost efficiency
- Reliable packing, delivery, and returns management



The background features a complex, abstract pattern of red dots on a black field. The dots are arranged in dense, wavy, and somewhat chaotic lines that create a sense of movement and depth. The overall effect is reminiscent of a digital or data visualization, with the red color providing a strong contrast against the black background.

# **WORLD LEADING VENDORS**

# IT INFRASTRUCTURE

  
Hewlett Packard  
Enterprise




  
CISCO



 Microsoft

vmware®

Alcatel-Lucent   
Enterprise

**HPE** aruba  
networking

**FORTINET**

veeam

**CITRIX**®

VERITAS®

ORACLE

 Red Hat

 PURESTORAGE®

**DELL**  
Technologies

**SAMSUNG**

 Symantec.

NUTANIX

 LG | Business  
Solutions

**Canon**

kaspersky

**EPSON**

 **CROWDSTRIKE**

VALIMAIL  
TRUST YOUR EMAIL

 **SailPoint**

  
KONICA MINOLTA

**SOTI**

# SOFTWARE & SOLUTIONS

## BANKING



## EFT



## TELCO



# SOFTWARE & SOLUTIONS

## HOSPITALITY



## HIGHER EDUCATION



## HEALTHCARE



## ENTERPRISE



ORACLE

odoo



Qlik



CLOUDERA

talend



alteryx

MINIO

# SITE, POWER & OFFICE SOLUTIONS

**APC**  
by Schneider Electric

**EATON**  
Powering Business Worldwide

**Schneider Electric**

**VERTIV**

**LEVITON**  
Network Solutions

**KACO**  
new energy.

**Narada**

**YUASA**

**ELTEK**  
always on

**victron energy**  
ALWAYS POWER

**STUDER**

**Trinasolar**  
The power behind the panel

**ESPE**  
Professionelle Energie

**SCHLETTER**  
Solar Mounting Group

**DISTECH CONTROLS**

**SOLARMAN**  
Microgrid. Any good. Networked.

**Deye**

**Dyness**  
ENERGY STORAGE SYSTEM

**AEOLUS**  
WIND TURBINE

**REC**

**JinKO Solar**  
Building Your Trust In Solar

**HUAWEI**

**LG**

**SMA**

**Solar-Log**  
by Solar Daten Systeme GmbH

**meteo|control**  
Energy & Weather Services

**EnerSys**  
Professional. Proven. Profitable.

**LONGi Solar**

**KYOCERA**

**Reon**  
Energy

**solis**



# MAJOR CUSTOMERS

## BANKING

Bank Audi



BYBLOS BANK



FIRST NATIONAL BANK



البنك الائتماني  
alinma bank



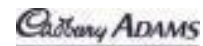
## TELCO



## PUBLIC SECTOR



## RETAIL & WHOLESALE



# HIGHER EDUCATION



## HOSPITALITY





[WWW.ITGHOLDING.COM](http://WWW.ITGHOLDING.COM)

