



CORPORATE PROFILE **2026**

Claude J. Bahsali | *Chairman & CEO*

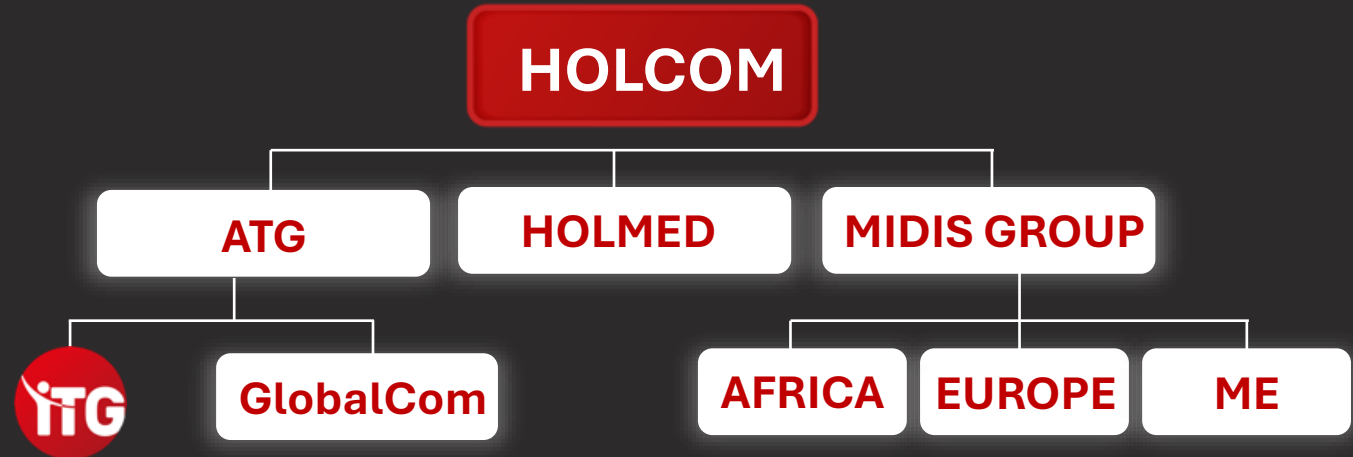
OUR GROUP

6,500+
Professionals



200+ Companies
In **35** countries

Operating
since **1967**



France & Africa | Other ME

3%

Central & East Europe

18%

Lebanon

27%

Gulf & Saudi Arabia

52%

OUR MISSION

We are committed to empower our teams capabilities to work ethically and diligently to deliver a wide range of superior technology products and services tailored to the exact needs of our customers. We also endeavor to meet our shareholders and business partners expectations.

OUR VISION

Innovative, inspired and motivated professionals providing value solutions to customers, driven by a partnership culture shaped by excellence.





AT A GLANCE

50+
Years

In Information
Technology

Tier-1

Vendors

US\$
251M

Turnover (2024)

980+

Professionals

OUR HUMAN CAPITAL

Our People
Are Our Assets

Partnership
Principle

980+
Professionals

ITG Academy
Upskilling & Growth

Career Development
& Leadership Pathways

INTERNATIONAL PRESENCE



OUR AFFILIATES

Software & Solutions

AMIST

IMS

ITB

KLAREO

MDSL

PRIMEWARE

Enterprise & Services

ABSEGA

CORRUS

COPYTECH
SMART BUSINESS SOLUTIONS

**Crystal
Networks**

MIDWARE
data systems

TELESUPPORT
International

Site & Power

BRITGE

ECOSYS

MES
Mideast Energy Solutions

MPS
Mideast Power Systems

Distribution & Retail

460estore

PCDealNet

X-TREME
LOGISTICS

OUR DISTRIBUTION CHANNELS

Direct Sales (Corporate & SMB)

- Tailored ICT solutions for enterprises & SMEs
- Expert consultation & seamless implementations

Distribution

- Strong reseller network & efficient supply chain
- Value-added distribution of leading ICT products

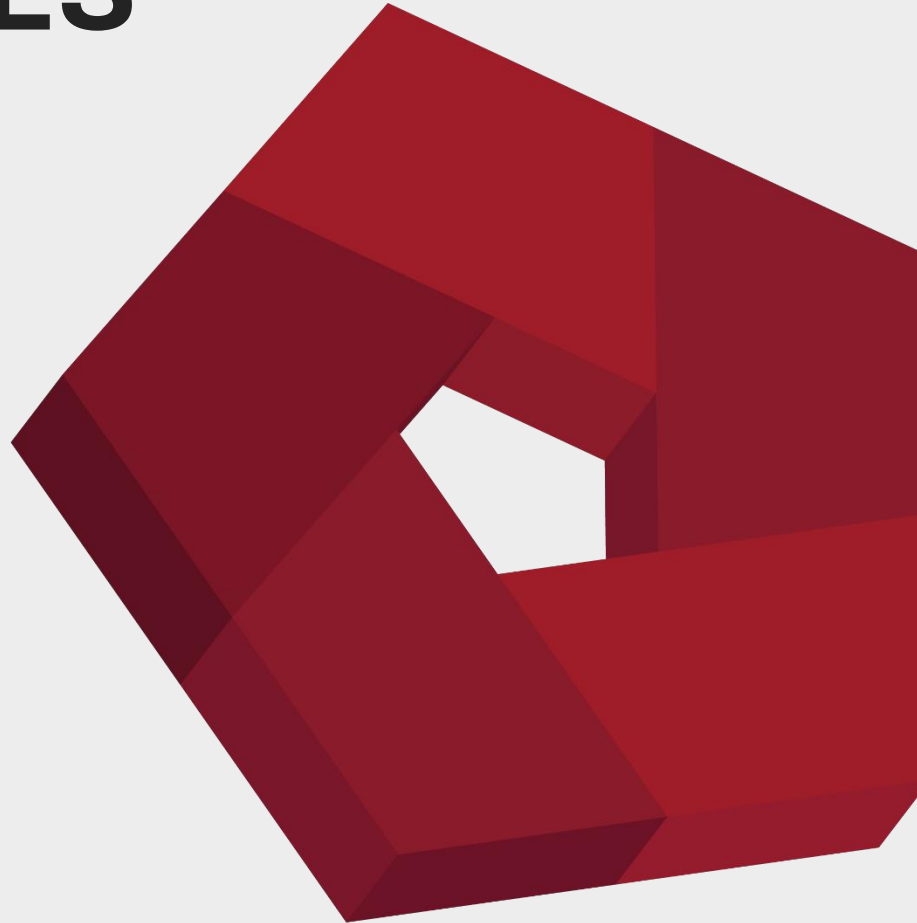
OUR CORE CAPABILITIES

Industry Solutions

- Banking & Financial Services
- Telco
- Government & Public Sector
- Hospitality
- Higher Education
- Healthcare Solutions
- Retail & e-Commerce

Enterprise Solutions & Services

- Enterprise Resource Planning (ERP)
- Customer Relationship Management (CRM)
- Business Process Automation
- Imaging, Printing & Document Management
- Call Center & Marketing Services
- Logistics & Warehousing Services
- AI Video Analytics & Intelligent Surveillance



IT Infrastructure

- Data Center
- Networking & Telecom
- IT Security & Cybersecurity
- IT Management

Cloud Services

- Cloud Infrastructure & Hosting
- Cloud Security & Compliance
- Cloud-Based Business Applications
- Kubernetes Infrastructure & Orchestration

Site & Power

- UPS & Power Backup
- Renewable Energy Solutions
- Critical Power & Cooling
- Power & Environment Monitoring
- Security & Access Control

SOFTWARE & SOLUTIONS

The background is a dark red gradient with a subtle grid of small dots. Overlaid on this are several red geometric patterns. On the right side, there is a complex network of thin red lines connecting various points, some of which are highlighted as small, bright red dots. On the left side, there are larger, more prominent red geometric shapes, including triangles and polygons, also formed by thin red lines. The overall aesthetic is modern and technological.

BANKING SOLUTIONS

Core Banking

- Asset Liability Management
- Risk Management
- Profitability
- Compliance & Governance
- Anti-Money Laundering
- Lending
- Collection
- National Payment System (RTGS)
- Clearing
- Electronic Signature
- Omni-Channel Banking
- CRM

Electronic Funds Transfer (EFT)

- Payment Hub | Transaction Switching
- Merchant Acquiring
- Card Issuing
- POS Terminals
- Card Tokenization
- Fraud Management
- Mobile Payment Tokenization
- Software Simulation & Stress Testing
- Reconciliation & Cash Management

Banking Peripherals

- Passbook & Card Printers
- Kiosks
- Central Issuance Systems

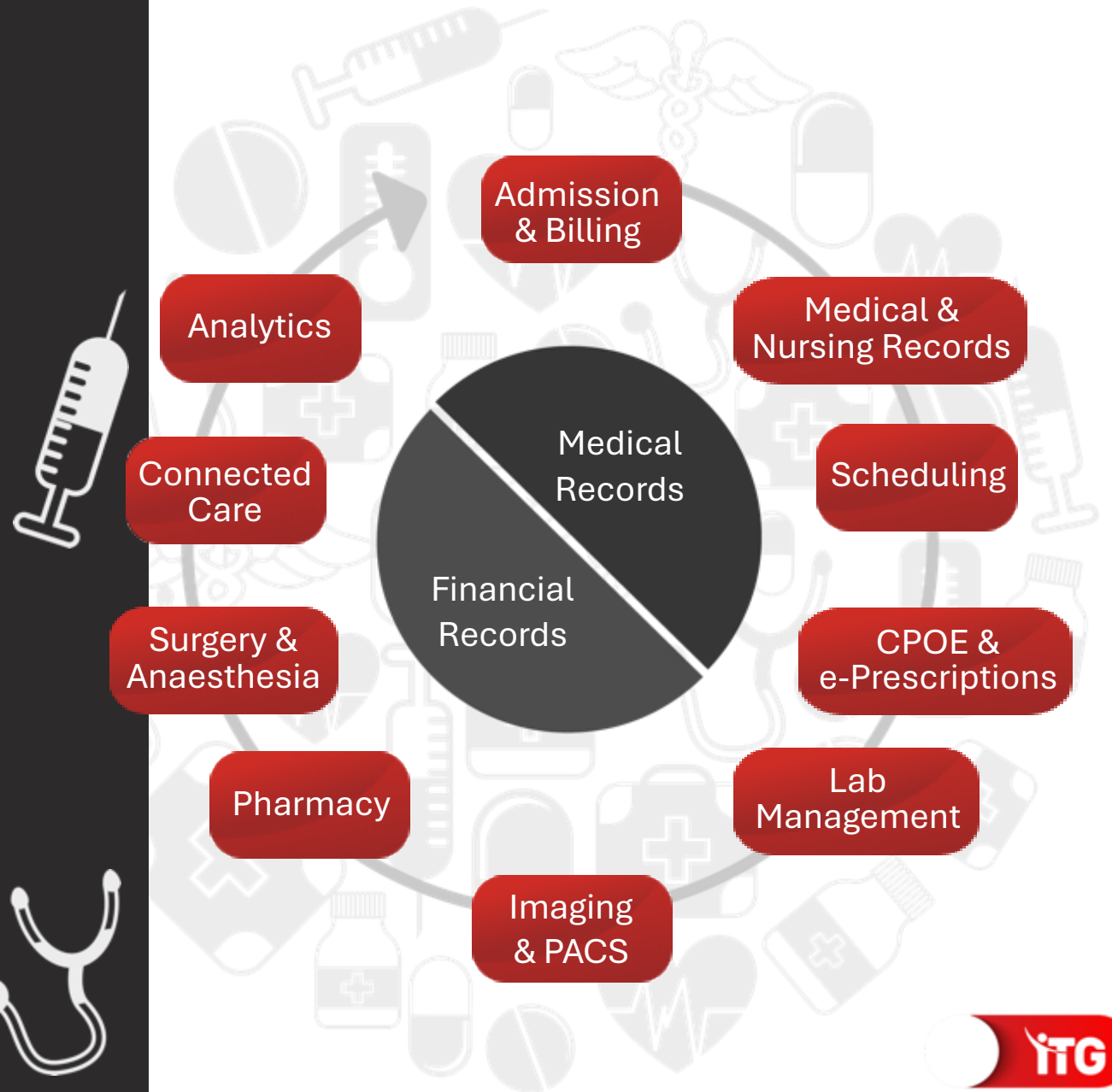
HEALTHCARE SOLUTIONS

A Comprehensive Hospital Information System

Modular, scalable solution for hospitals and specialty centers with integrated medical and financial records

Compliant with Global Medical and Nursing Standards

Tailored for Local Regulations and Operations



HIGHER EDUCATION SOLUTIONS



Student Information Management

Admission

Academic
Records

Billing &
Cash Receipt

Administrator

Mobile
Application

Smart
Scheduling

AI Chatbot
Assistant



DELIVERY MANAGEMENT SOLUTION

Offering a Delivery Management Solution (DMS), designed to address all your delivery needs and your various challenges

A Unique Solution for All Your Deliveries

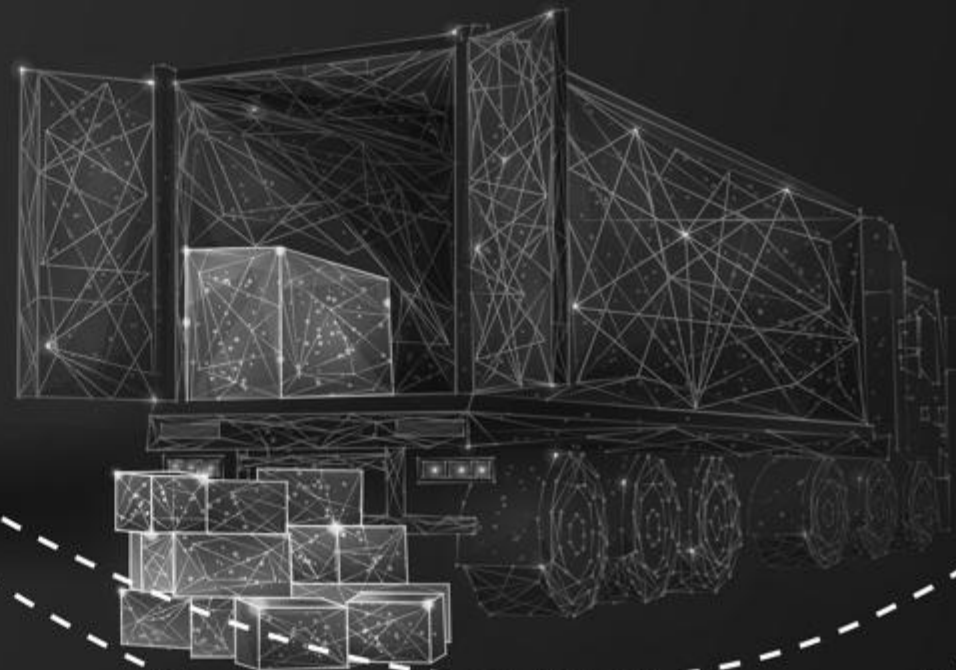
Deploy your delivery strategies through one solution and one provider

Pay as-you-go Billing

With or without a commitment, use our services and only pay for what you use

A Ready-to-use Solution

Select your modules and quickly connect your information systems thanks to a modular and API-First solution



TELCO SOLUTIONS

- Billing & Revenue Mgt.
- Revenue Assurance
- Fraud Management
- DC Telco Power Solutions

HOSPITALITY SOLUTIONS

Point of Sale & Engagement Platform for
Restaurants & Hospitality Outlets

Hotel Management System

Inventory, Procurement and Cost Control
Solutions for Hospitality

Kitchen Automation

Guest Beepers, Staff Buzzers,
& Table Trackers



The background is a solid red color. It features several concentric circles and a dashed white arc that frames the text. The text is in a bold, white, sans-serif font.

ENTREPRISE & SERVICES

ENTERPRISE SOLUTIONS

ERP & CRM

Streamline operations and enhance customer engagement

HR Management

Optimize workforce processes and employee experience

Digital Assistants

Leverage AI-powered support for smarter workflows

Project & Workflow Automation

Improve execution with smart tools and RPA

Integration & Collaboration

Connect applications and enable seamless teamwork

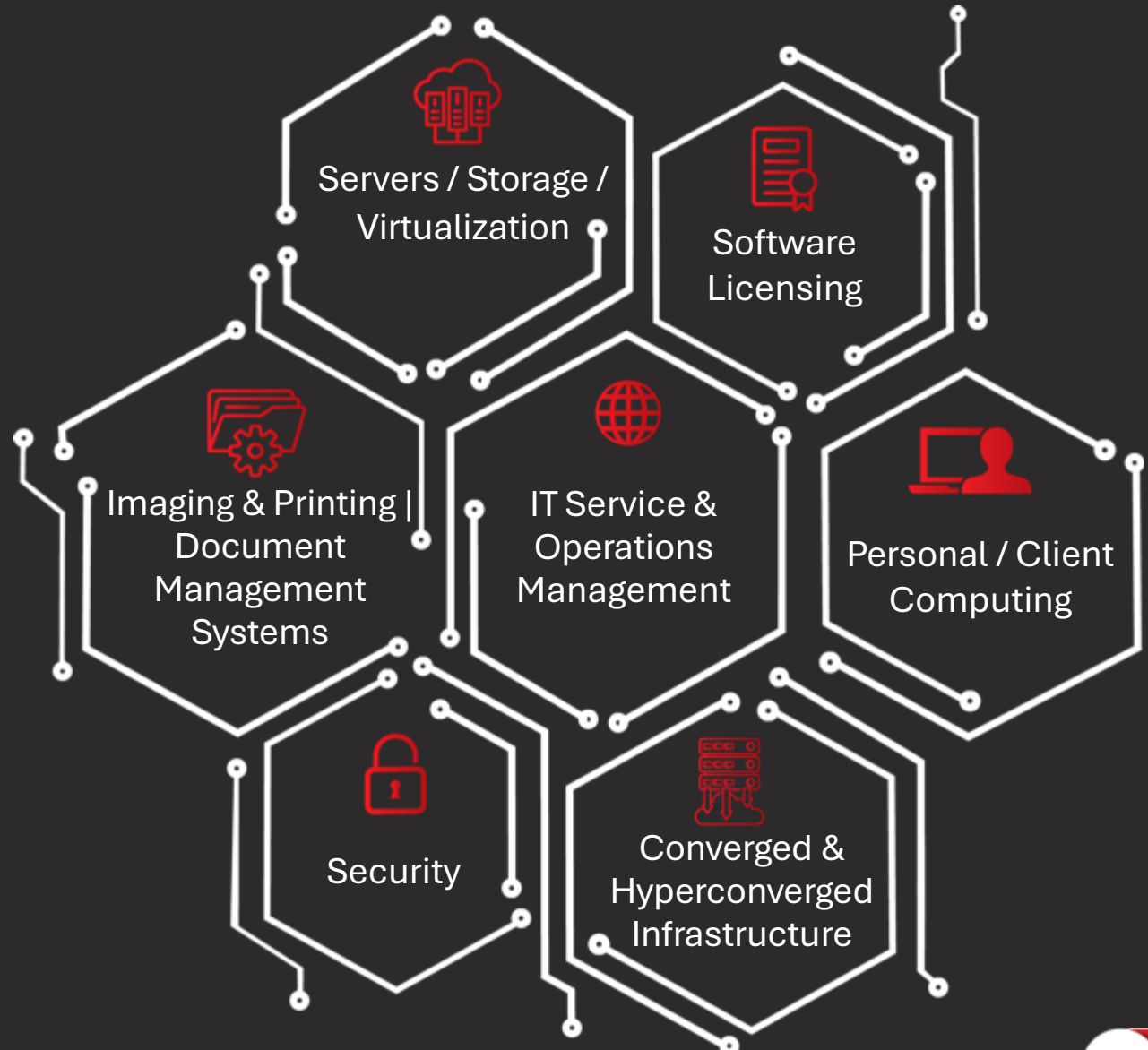
Data & AI Solutions

Leverage analytics, big data, and AI for smarter decisions

Document & Information Management

Secure, archive, and optimize business content

ADVANCED IT INFRASTRUCTURE



NETWORKING

**Empowering enterprises
with reliable, high-speed,
and secure connectivity**

- Structured Cabling
- SD-WAN & Load Balancing
- Wireless & Mobility
- Network Security & Management
- Switching & Routing

AV & COLLABORATION SOLUTIONS

**Driving collaboration through smart,
unified, and integrated
communication platforms**

Voice & IP
Telephony

Hybrid
Classroom
Solutions

Unified
Collaboration

Display
Solutions

Video & Audio
Conferencing

Physical
Security
Systems

AI VIDEO ANALYTICS SOLUTIONS

Enhancing security and delivering business intelligence through advanced AI-powered video analytics and seamless integration with Video Management Systems (VMS)

SMART INVESTIGATION

- Leveraging Historical Data
- Event Generation
- Alarm Management
- Targeted Zones

ADVANCED AI ANALYTICS

- Face Recognition
- License Plate Recognition (ANPR)
- Fire & Smoke Detection
- Object & Movement Analysis

OPEN ARCHITECTURE

- Integration of Multiple VMS
- API Integration
- SDK Availability
- Scalable Architecture
- Low Maintenance Requirements

INDUSTRIES WE SERVE

Government & Smart Cities • Healthcare • Higher Education •
Retail & Commercial Facilities • Transportation



CONTACT CENTER SERVICES

- **Omnichannel Support** - Communication via voice, email, chat, and social media
- **24/7 Customer Service** – Multilingual helpdesk ensuring customer satisfaction
- **Sales & Lead Generation** – Boost revenue with expert tele-sales and account management

- **IT Support** – Reliable remote troubleshooting and issue resolution
- **Virtual Assistance** – AI-powered and human-backed business support
- **Collections & Payments Follow-Up** – Secure and efficient transactions
- **AI-Driven Insights** – Optimized interactions with real-time analytics

CLOUD-BASED SOLUTIONS



MANAGED CYBERSECURITY SERVICES

Managed Security Information &
Event Management (SIEM)

Managed Deception Technique

Managed Vulnerability Management

Security Orchestration, Automation &
Response (SOAR)

Managed Security Operations
Center (SOC)

Incident Response

Managed Endpoint Detection &
Response (EDR)

Professional Services

Managed Threat Intelligence

Managed Identity Protection

DIGITAL TRANSFORMATION & DATA SOLUTIONS

- ML/AI, Business Intelligence & Analytics
- Database Managed Services
- API Integration / Middleware
- Big Data, Data Management, Data Governance
- Disaster Recovery
- Data Virtualization
- Cloud ERP



SITE & POWER



RENEWABLE ENERGY SOLUTIONS



SITE & POWER

Infrastructure & Safety:

Civil Works, Raised Floors, Fire Protection & Alarm Systems

Power & Backup:

UPS Systems, Switchgears, DC Telco Power Solutions, & Industrial Batteries

Cooling & Environment:

Precision Cooling, Environment Monitoring, & DCIM

Security & Access:

CCTV, Access Control, & Public Address Systems

Connectivity & Cabling:

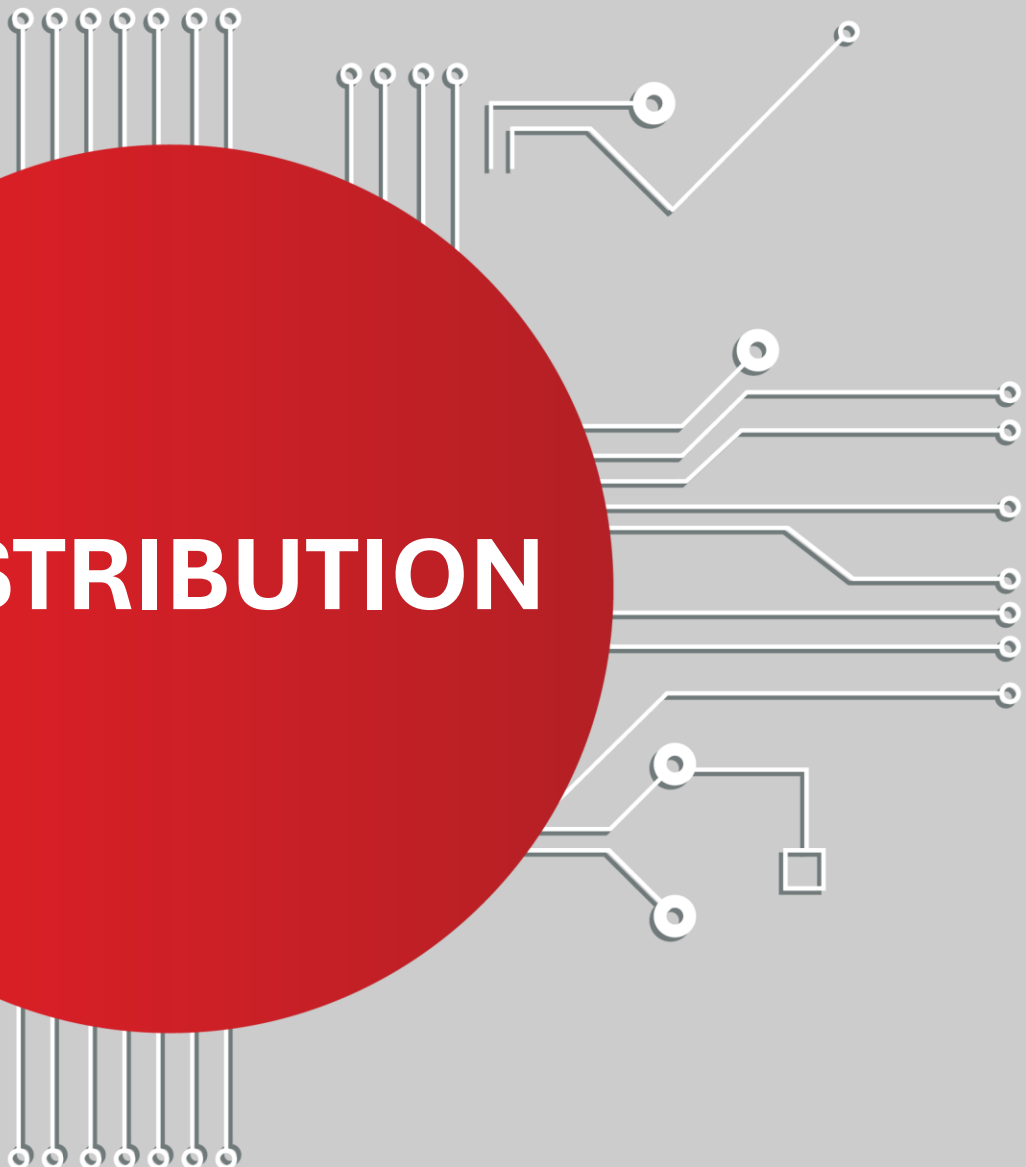
Racks, Containment, & Structured Cabling

Electrical Systems:

Lighting, Earthing & Bonding

DISTRIBUTION & RETAIL





DISTRIBUTION



Strong Reseller Network

- Connecting retailers, system integrators, and VARs

Extensive Portfolio

- Broad access to top-tier ICT solutions
- Strong partnerships with leading brands
- Renewable energy solutions, including solar components

Scalable & Strategic Distribution

- Flexible models to meet market demands
- Value-added in-country model

SMART WAREHOUSING

Advanced Storage & Inventory Management

- High-capacity warehouses for product availability
- Real-time tracking for precise stock control
- Secure goods reception and handling

Optimized Fulfilment & Delivery

- Fast order processing and dispatching
- Strategic warehouse locations for cost efficiency
- Reliable packing, delivery, and returns management



The background is a solid black field. Overlaid on this are numerous thin, wavy, red lines that create a sense of depth and movement. These lines are composed of small, closely spaced dots, giving the impression of a digital or data-driven environment. The lines flow across the frame, some appearing more prominent than others.

WORLD LEADING VENDORS

IT INFRASTRUCTURE

HPE



Microsoft

vmware[®]
by Broadcom

Alcatel-Lucent
Enterprise

HPE aruba
networking

FORTINET

veeam

citrix

VERITAS
now part of Cohesity

ORACLE

Red Hat

Everpure

DELL
Technologies

SAMSUNG

Symantec

NUTANIX

LG Business
Solutions

Canon

kaspersky

EPSON

CROWDSTRIKE

VALIMAIL

SailPoint

KONICA MINOLTA

SOTI

SOFTWARE & SOLUTIONS

BANKING

temenos



ORACLE[®]
FINANCIAL SERVICES

ozoneAPI

TURN
KEY
SYSTEMS

BUSINESS
NEXT

Wolters Kluwer

denodo



sas | THE POWER TO KNOW.

EFT

FIS

D8 Corporation

ENTRUST

Topwise

EFTlab

RRDM
SOLUTIONS

TELCO

CSG
TOGETHER, YOU WIN.

SUBEX

SOFTWARE & SOLUTIONS

HOSPITALITY



planet

check



HIGHER EDUCATION



HEALTHCARE



ENTERPRISE



ORACLE

odoo



Qlik

SECTIGO®



CLOUDERA

talend
A Qlik Company



alteryx

MINIO

SITE, POWER & OFFICE SOLUTIONS

APC
by Schneider Electric

EAT•N

Schneider
Electric

VERTIV

LEVITON

KACO
new energy.

Narada

YUASA

ELTEK
A Delta Group Company

victron energy
BLUE POWER

STUDER

Trina solar

ESPE
Energy Expertise

SCHLETTER

DISTECH
CONTROLS™

SOLARMAN

Deye

Dyness
ENERGY STORAGE SYSTEM

AEOLIS
wind turbine

REC

Jinko Solar

HUAWEI

LG

SMA

Solar-Log

meteo|control

EnerSys

LONGi Solar

KYOCERA

Reon
Energy

solis

The background of the slide is a black field filled with a complex, organic pattern of red dots and lines. These elements form a series of undulating, wave-like structures that flow across the frame, creating a sense of movement and depth. The density of the dots and lines varies, with some areas appearing more solid and others more sparse, contributing to a textured, almost topographical appearance.

MAJOR CUSTOMERS

BANKING

بنك عوده
Bank Audi

BLOM
BANK SAL

bankmed
مجموعة البدر المتوسعة

بنك بيروت
Bank of Beirut

SGBL

مصرف بغداد
Bank of Baghdad

البنك الأهلي المصري
NATIONAL BANK OF EGYPT

بنك الإسكان للتجارة والتمويل
The Housing Bank for Trade & Finance

البنك العربي
ARAB BANK

BYBLOS BANK

الائتماد اللبناني
CREDIT LIBANAIS

Creditbank

BBAC

areeba

بنك القاهرة
Banque du Caire

national bank
of iraq

بنك مصر
BANQUE MISR

بنك بروتان
BURGAN BANK

FNB

IBL BANK

FRANSABANK

مصرف لبنان
BANQUE DU LIBAN

SARADARBANK

Capitalbank
كابيتال بنك

moomalat
مساعدات الخدمات المالية - Financial Services

بنك صفوة الإسلامي
Safwa Islamic Bank
مساعدات راسخة حلول مبتكرة

Housing & Development Bank
بنك التمويل والإسكان

الإنماء
alinma

AM BANK

BANQUE
LIBANO-FRANÇAISE

EMIRATES LEBANON BANK
بنك الإمارات ولبنان

BLCbank
FRANSABANK GROUP

بيت التمويل الكويتي
KFH

NSB
بنك ناصر الاجتماعي
Nasser Social Bank

مصر في الشرق الأوسط العراقي للاستثمار
IRAQI MIDDLE EAST INVESTMENT BANK

AJIB
Arab Jordan Investment Bank

BANQUE
BEMO

بنك عُمان العربي
OMAN ARAB BANK

Credit Card Management sal

bcn
بنك الائتماد الوطني ش.م.ل.
Banque de Crédit National S. A. L.

BSL

بنك الاردن
Bank of Jordan

EALB
EGYPTIAN ARAB LAND BANK
البنك العقاري المصري العربي

البنك التجاري الأردني
Jordan Commercial Bank

ضامن

TELCO



PUBLIC SECTOR



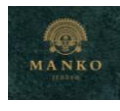
RETAIL & WHOLESALE



HIGHER EDUCATION



HOSPITALITY





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